

HALDIMAND COUNTY

EMERGENCY SERVICES DIVISION



2017 ANNUAL REPORT





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Mission & Vision Statements

Mission Statement: Who We Are Today

The mission of the Haldimand County Emergency Services Division is to protect the lives and property of our citizens and visitors by providing prompt and professional service in the event of fire, accident, medical emergency, disaster or any other event which may threaten the public welfare.

We will serve the community through fire and accident prevention, education and the immediate response to emergencies.

Vision Statement: Our Preferred Future

We will provide high quality and caring service to those who live in, work in and visit our County - safely, efficiently and effectively.

How We Will Achieve Our Vision and Mission

- Provide a timely response for all service requests
- Provide highly trained and skilled staff
- Reduce the incidence of injury, loss of life and property damage by providing public education programs, accident and injury prevention and fire prevention service
- Conform to legislation, regulations, standards and policies thereby mitigating liabilities/losses to the County's assets
- Be responsive to local economics so that our service model reflects the needs of the community we serve
- Maintain the highest standard of integrity in the conduct of providing public service
- Treat all persons with respect, compassion and dignity

CORE VALUES

- 1) Integrity
- 2) Accountability
- 3) Innovation
- 4) Service Excellence

Core Organizational Values

Integrity

- Demonstrate respect, honesty, loyalty and honour in our dealings with others
- Lead through example
- Exercise due diligence

Accountability

- All personnel, management and otherwise, provide a level of accountability to each other, to the organization and to the community
- Demonstrate responsibility

Innovation

- Be progressive, pro-active, modern, open and creative
- Be open and receptive to all input and feedback
- Encourage participation at all levels
- Be flexible and open-minded to new initiatives which may improve our effectiveness

Service Excellence

- Commit to on-going personal and professional development to expand our skills and knowledge
- Demonstrate commitment to achieving our shared goals, values and vision
- Strive for excellence

2017 Achievements & Accomplishments

1. Completed training in Emergency Child Birth, BLS Standards, equipment standards, documentation standards and R2MR (Road 2 Mental Readiness).
2. Replacement of cardiac monitors to the new ZOLL X-Series.
3. Replacement of 4 Manual Stretchers to 4 Power Stretchers.
4. Added new equipment as a result of BLS standards. Tourniquets and Hemostatic dressings for major bleeds.
5. Successfully completion of the Ministry of Health Service Review. Highest score to date for Haldimand County Paramedic Services.
6. Met all response time standards for 2017.
7. Reviewed and revised all Paramedic Divisional Policies.
8. Completed the re-branding of Haldimand County EMS to Haldimand County Paramedic Services.
9. Hired 6 paramedics.
10. Replaced 2 ambulances, 1 Emergency Support Unit and 1 Rescue Boat.
11. Trained Haldimand County Training Officers as Live Fire Instructors. Completed Live Fire Training for all recruits from the past 2 years.
12. Completed a robust Smoke and Carbon Monoxide Alarm program.
13. Completed a Pre Planning program consisting of 16 structures within Haldimand County.
14. Achieved compliance with Emergency Management Ontario's municipal requirements.



A message from the Manager of Emergency Services/Fire Chief

Jason Gallagher ...

It is an honour and a pleasure to once again present the 2017 Haldimand County Emergency Services Division Annual Report to Council, residents, and staff. Looking back on 2017, I am proud of the hard work of our staff and the many accomplishments that we achieved.

The delivery of Emergency Services to the residents and visitors of Haldimand County is a complex and continually evolving task. It requires dedicated and professional staff who are willing to adapt to changes, work hard and continuously train to meet the needs of the community.

This report will provide you with the insight required to understand the time, effort and dedication a member of the Haldimand County Emergency Services puts in for their community. This annual report will provide you with the accomplishments achieved in 2017, many of which would be unattainable if it wasn't for our dedicated staff.

The report outlines call volumes, response times, public education efforts, professional development and many other significant strides that were made over the past year.

The Emergency Services Division strives to provide the residents and visitors of our great communities with prompt, professional and compassionate service from well trained and well equipped paramedics and firefighters. Responding to the community during their time of need is something we take very serious, which is reflective in the high level of service we provide.

For those who have an opportunity to read this report, I hope it provides a glimpse into the daily operations of our Division. It is always a honor and a privilege to promote our division, which serves the community on a daily basis at a level which exceeds expectations.

Respectfully,

Jason Gallagher



PARAMEDIC SERVICES

ADMINISTRATION

- **Capital and Operating Budget Preparations and Management**
 - **Purchasing**
 - **Council Reporting**
- **Statistic & Data Preparation and Reporting**
 - **Health & Safety**
- **Compliance with Standards and Regulations**
- **Recruitment & Personnel Management**
 - **Response Time Reporting**

Haldimand County Paramedic Services responses are classified into three categories:

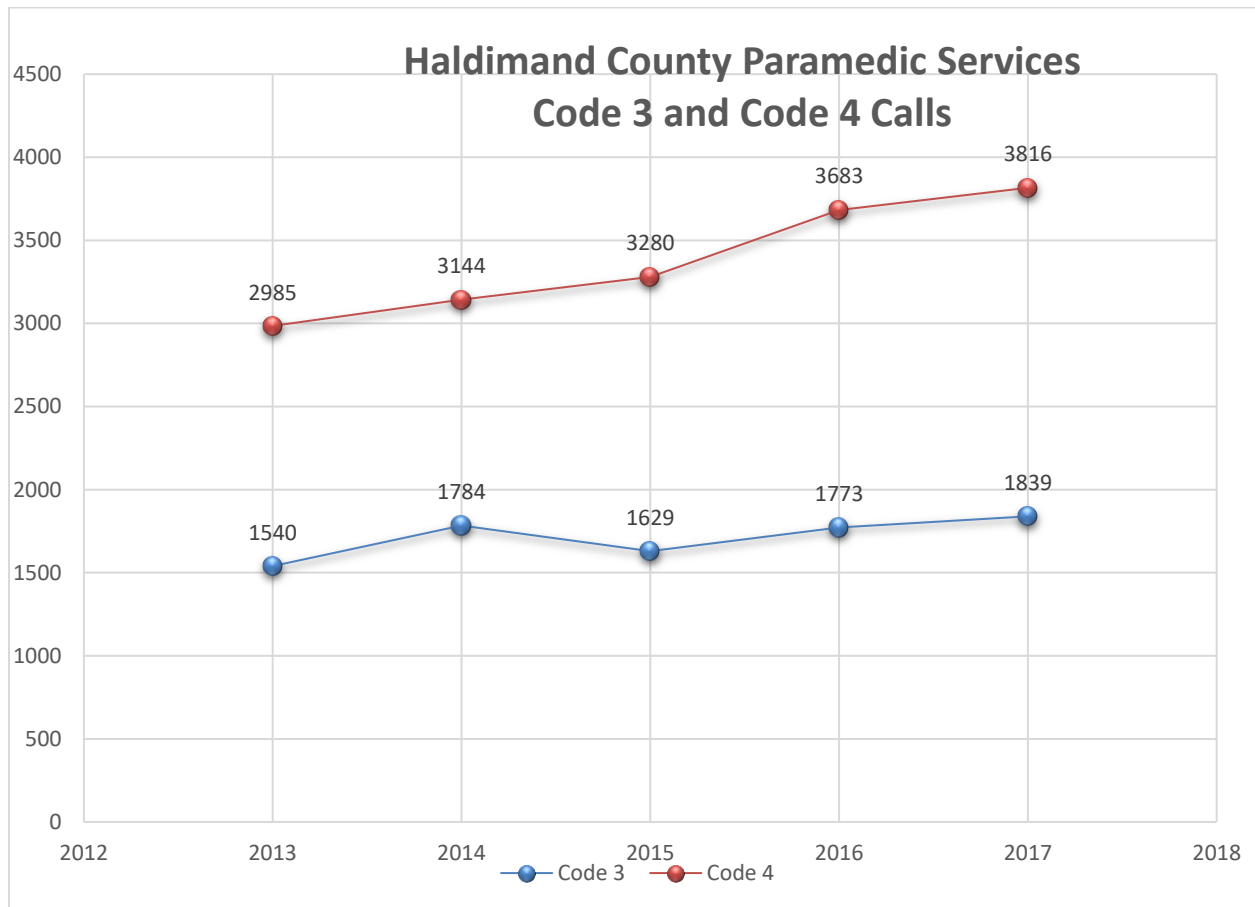
Emergency responses

Emergency responses include Code 4 calls, which are dispatched as potentially life-threatening emergencies such as chest pain, difficulty breathing, strokes, seizures, vehicle accidents, diabetic emergencies and major trauma and Code 3 calls which are dispatched as urgent, but not life-threatening emergencies such as abdominal pain, fractures and minor trauma.

In 2017 the total number of emergency responses increased from 5,456 to 5,655..

In 2017 the number of Code 4 (life-threatening) calls increased from 3,683 to 3,816.

In 2017 the number of Code 3 (urgent) calls increased from 1,773 to 1,839.



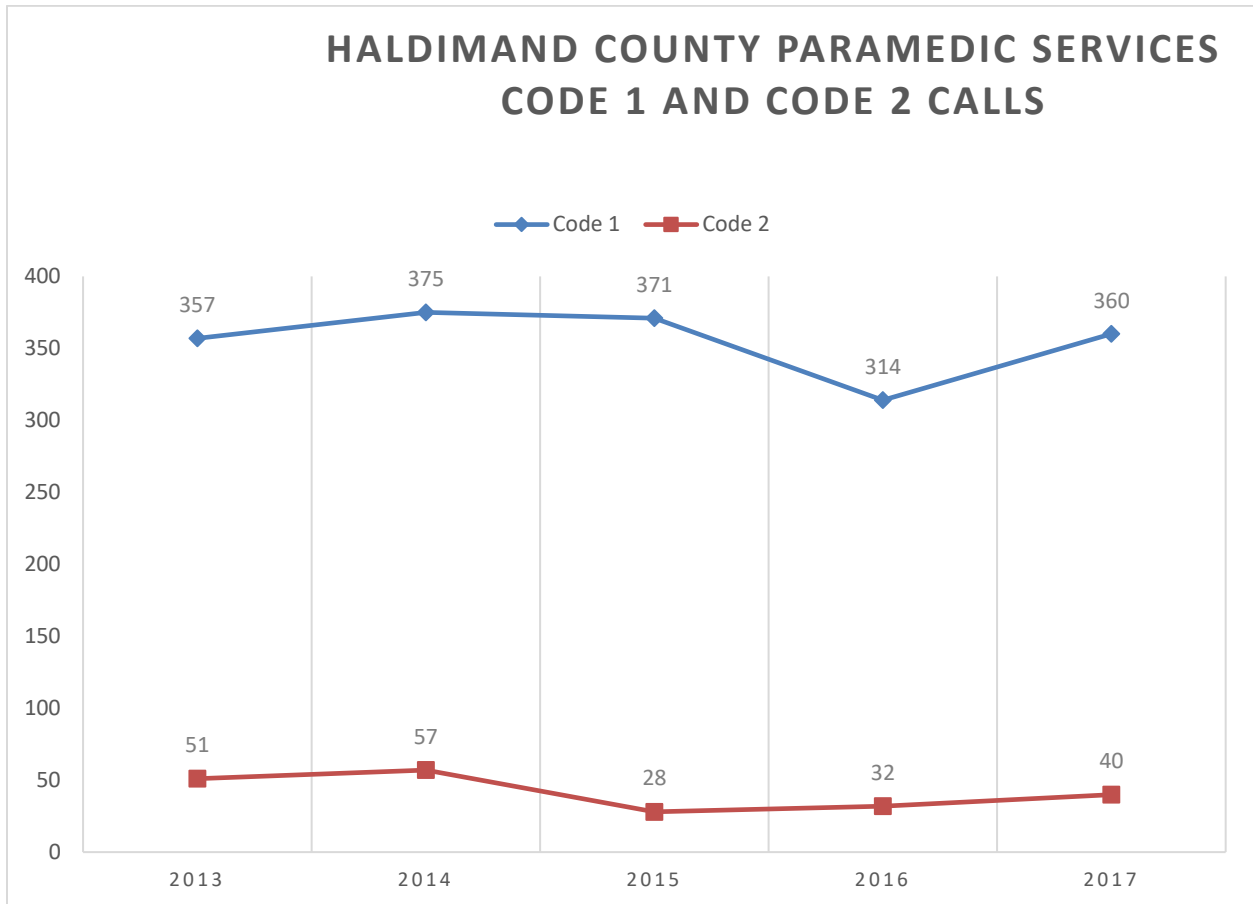
Non-emergency responses

Non-emergency responses include Code 2 calls, which are scheduled transfers between facilities, and Code 1 calls, which are non-scheduled transfers between facilities, calls to return patients from the hospital and other non-emergency calls.

In 2017 the total number of non-emergency responses increased from 346 to 400.

In 2017 the number of Code 1 calls increased from 314 to 360.

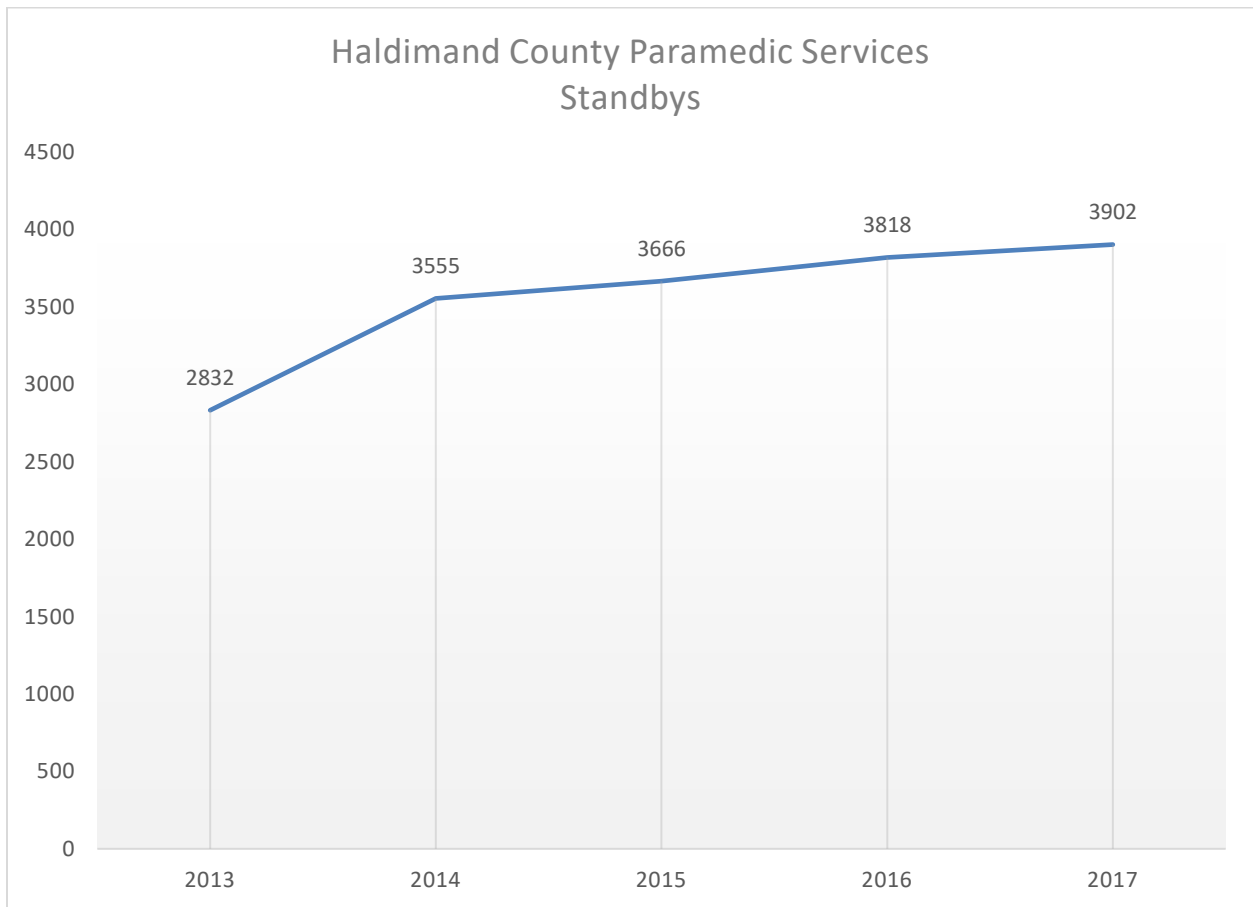
In 2017 the number of Code 2 (scheduled) calls increased from 32 to 40.



Standbys

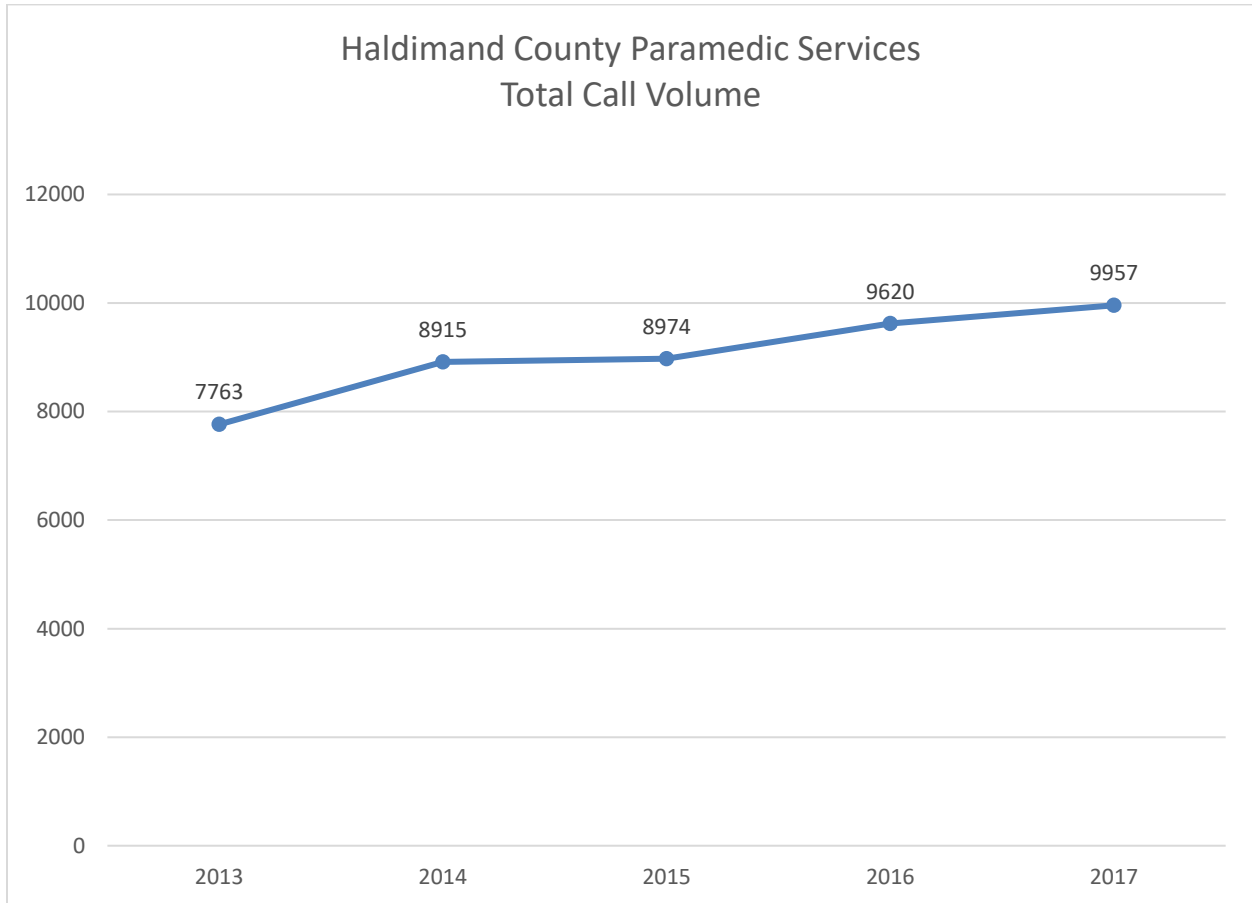
Standbys are Code 8 calls where an ambulance is moved from one station or location to another station or location for the purpose of providing coverage. The majority of Code 8 calls are standbys within Haldimand County to ensure adequate coverage, while other Code 8 calls require Haldimand County vehicles to be moved to standby for neighbouring municipalities to provide coverage.

In 2017 the total number of standby responses increased from 3818 to 3902.

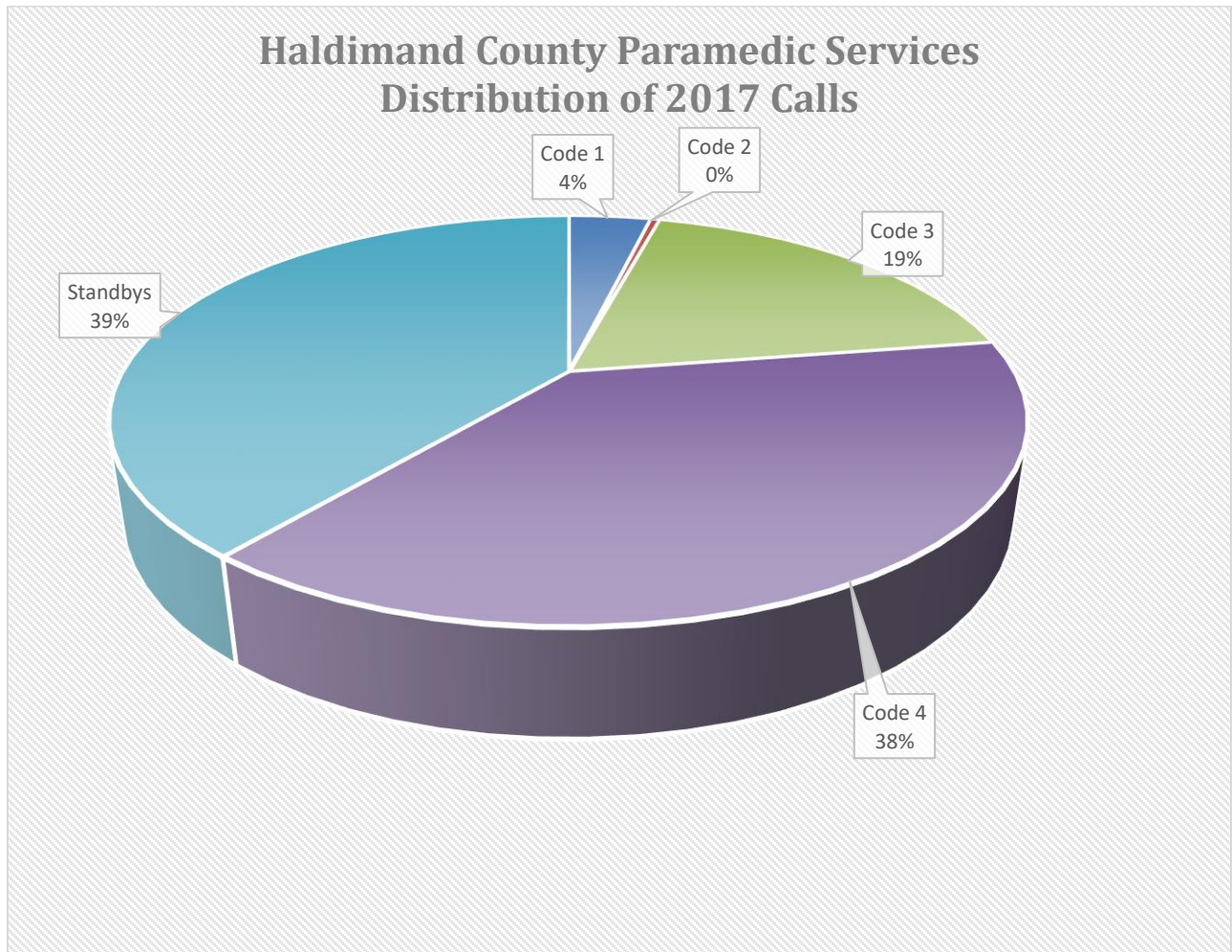


Total Call Volume

The below chart shows a 5 year comparison of total ambulance call volume:



Distribution of Total Call Volume:



Code 1 calls are non-scheduled transfers between facilities, calls to return patients from the hospital and other non-emergency calls.

Code 2 calls are scheduled transfers between Facilities.

Code 3 calls are dispatched as urgent, but not life-threatening emergencies such as abdominal pain, fractures and minor trauma.

Code 4 calls are dispatched as potentially life-threatening emergencies such as chest pain, difficulty breathing, strokes, seizures, vehicle accidents, diabetic emergencies and major trauma.

Standbys are Code 8 calls where an ambulance is moved from one station or location to another station or location for the purpose of providing coverage.

Response Time Statistics

Haldimand County response times are monitored throughout the year as a benchmark of service delivery. The most generally accepted ambulance response time measurement is the use of the 90th percentile response time to Code 4 (life-threatening) calls. The 90th percentile measures the response time that the ambulance was able to achieve when responding to 90% of life-threatening emergencies.

In 2017 the 90th percentile response time was 16:52. This means that Haldimand County Paramedics were able to respond to 90% of Code 4 (life-threatening) calls in 16 minutes and 52 seconds or less. Conversely this means that 10% of life-threatening calls waited longer than 16 minutes and 52 seconds for an ambulance to arrive.

The chart below details the 90th percentile response times (to Code 4 calls) for the previous 5 years:

2013	16:50
2014	16:34
2015	16:09
2016	16:36
2017	16:52

Ambulance response times can also be assessed by evaluating the “average” time to respond to a Code 4 (life-threatening) call. Using the average response time would indicate how long the average caller had to wait for an ambulance to arrive from the time that the ambulance was dispatched to the 911 call.

In 2017 Haldimand County Paramedics average response time to life-threatening emergency calls was 7 minutes and 52 seconds (7:52).

The chart below details the average response times (to Code 4 calls) for the previous 5 years.

2013	8:20
2014	8:10
2015	8:02
2016	7:47
2017	7:52



PARAMEDIC SERVICES

PROFESSIONAL DEVELOPMENT & TRAINING AND QUALITY ASSURANCE

- **Paramedic Training & Certification**
 - **Ambulance Call Reviews**
 - **Compliance Audits**
 - **Paramedic Chart Audits**
 - **Performance Appraisals**
 - **Patient Surveys**
 - **Investigations**

Paramedic Training & Certification

Haldimand County's Training & Quality Assurance programs are overseen by Deputy Chief Lianne Park.



On-going continuing medical education and professional development is extremely important for paramedics to maintain their existing skills, as well as keep pace with the constantly evolving world of medicine.

2017 was a busy and exciting year for Paramedics when it came to continuing education. In January there was the annual recertification with the Centre for Paramedic Education and Research which each paramedic was required to complete in order to deliver the delegated medical acts. Following that paramedics attended an additional 24 hours of education during the year. Paramedics were trained on changes to provincial standards in regards to documentation as well as changes to the BLS (Basic Life Support) Standards. Paramedics learned through research best practices in care and transportation of trauma patients as well as necessary changes in how we deliver oxygen and to which patients. In addition, the paramedics were provided a very good review on patients suffering from dementia and approaches to care. Also during their spring education session paramedics were certified in "Road to Mental Readiness", which is a program designed to heighten awareness of potential mental stress injuries in themselves as well as their colleagues. The R2MR initiative is an important step in keeping our first responders healthy to service their community. As well, Emergency Childbirth Training (ECB) was conducted in the summer of 2017 for all paramedics.

Quality Assurance

Haldimand County maintains a robust Quality Assurance Program to ensure that all patient care is delivered in accordance with standards, legislation, and policies. Quality Assurance is also important to ensure that the service delivered to the public is of high quality. Paramedics are responsible for documenting all information pertaining to their patient and procedures and events of the call to which they attend. In 2017 Haldimand County Paramedic Services continue utilizing an Electronic Patient Care Report System (EPCR). Through this system we are able to extract multiple layers of information to assist in measuring performance, vehicle utilization and community needs. Through this technology we are able to monitor call types, frequencies, paramedic skills, call volume and community needs. With this information we are able to provide important feedback to the paramedic as well as develop future initiatives and training. We are also continuing to measure performance through the following Quality Assurance Program components:

- Call reviews (a thorough review of all call details including reaction time, response route, response speed, use of warning systems, response time, scene time & destination determination)
- Compliance audits (a random audit of a paramedic to ensure that they are meeting all necessary operational requirements, policy compliance and have completed all required training)
- Performance evaluations (a Deputy Chief attends a call with a paramedic crew to observe performance first-hand)
- Patient surveys (randomly selected patients are asked to rate our service)
- Performance appraisals (annual written performance appraisals for all paramedics)
- Ambulance call evaluations (an audit of ambulance call reports to provide feedback on patient care & documentation to ensure provincial standards are met)



PARAMEDIC SERVICES

FLEET, FACILITIES & EQUIPMENT

- **Purchasing and Maintaining Ambulances & Emergency Response Vehicles**
 - **Equipment Purchases, Maintenance and Repairs**
 - **Maintaining EMS Stations**

Fleet

Haldimand County's fleet is overseen by Deputy Chief Don Otterman.

Vehicle type and quantities:

Ambulances	7
Emergency Support Unit	1
Emergency Response Vehicle	3



Equipment

Haldimand County's equipment is overseen by Deputy Chief Dan Williston & Deputy Chief Don Otterman.



Stryker Power-PRO XT Stretcher. The industry leading powered ambulance cot features a battery-powered hydraulic system that raises and lowers the cot at the touch of a button. This dramatically decreases the number of lifts that paramedics are required to perform during the provision of care. The cot also features: easy to use manual back-up system, retractable head section that enables navigation in tight spaces in any height position, XPS side rails, steer lock and SMRT battery kit. In 2017 Haldimand County Paramedic Services purchased 4 new cots.



ZOLL Medical X Series Monitor/Defibrillator. The compact Monitor/Defibrillator comes in at 11.7 lbs and offers the following: Manual or AED defibrillation mode with real time CPR, advanced communication with Bluetooth capabilities, large 6.5 inch screen with up to 4 waveform channels and high contrast color display and 80 mm printer. In 2017 Haldimand County Paramedic Services purchased 4 new Monitor/Defibrillators.

Facilities

Haldimand County facilities are overseen by Deputy Chief Dan Williston.



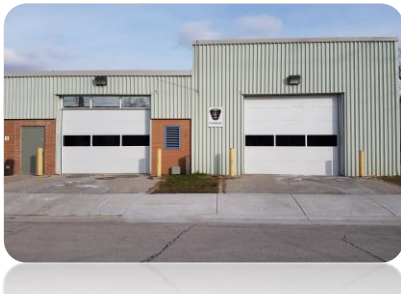
Haldimand County operates out of 4 stations:



11 Thorburn Street South, Cayuga



10 Kinross Street East, Caledonia



117 Forest Street East, Dunnville



124 Main Street South, Hagersville



PARAMEDIC SERVICES

PUBLIC EDUCATION

- **Public Access Defibrillation Program**
 - **Community Events**
 - **Bike Medic Program**

Public Access Defibrillation Program

Survival of cardiac arrest is time-critical. The introduction of defibrillation into the general public setting for the treatment of sudden out-of-hospital cardiac arrest has led to improved patient survival. Recent advancements in defibrillation technology, specifically lightweight and compact Automated External Defibrillators (AEDs), enable defibrillation to be more widely available in the Haldimand County community. Haldimand County Emergency Services oversees 44 AEDs placed throughout the County in community centers, administration facilities, arenas, libraries, museums and public pools. Haldimand County Emergency Services is responsible for the maintenance, inventory and inspection of these devices. Haldimand County Emergency Services also works with private organizations to encourage and assist with the placement of AEDs in their facilities to increase the complement of these life saving devices. Haldimand County's PAD program is well respected throughout the province and is one of the leaders in providing public safety to its residents and visitors alike.

Public Education

Haldimand County paramedics were very busy in the community in 2017, participating in many public education sessions.

Bike Medic Program



The Bike Medic program saw another successful year, being able to provide a quick response to patients at county events and providing initial emergency care until an ambulance arrives. The Bike Medics attended many events throughout the county including:

- May – Mudcat Marathon
- June – Dunnville Mudcat Festival
- July – Caledonia Canada Day
- July – Cayuga Fest
- July – Hagersville Rocks
- September – Hagersville Summers End Festival
- September – Haldimand Motors
- September – Caledonia Fair



FIRE SERVICES

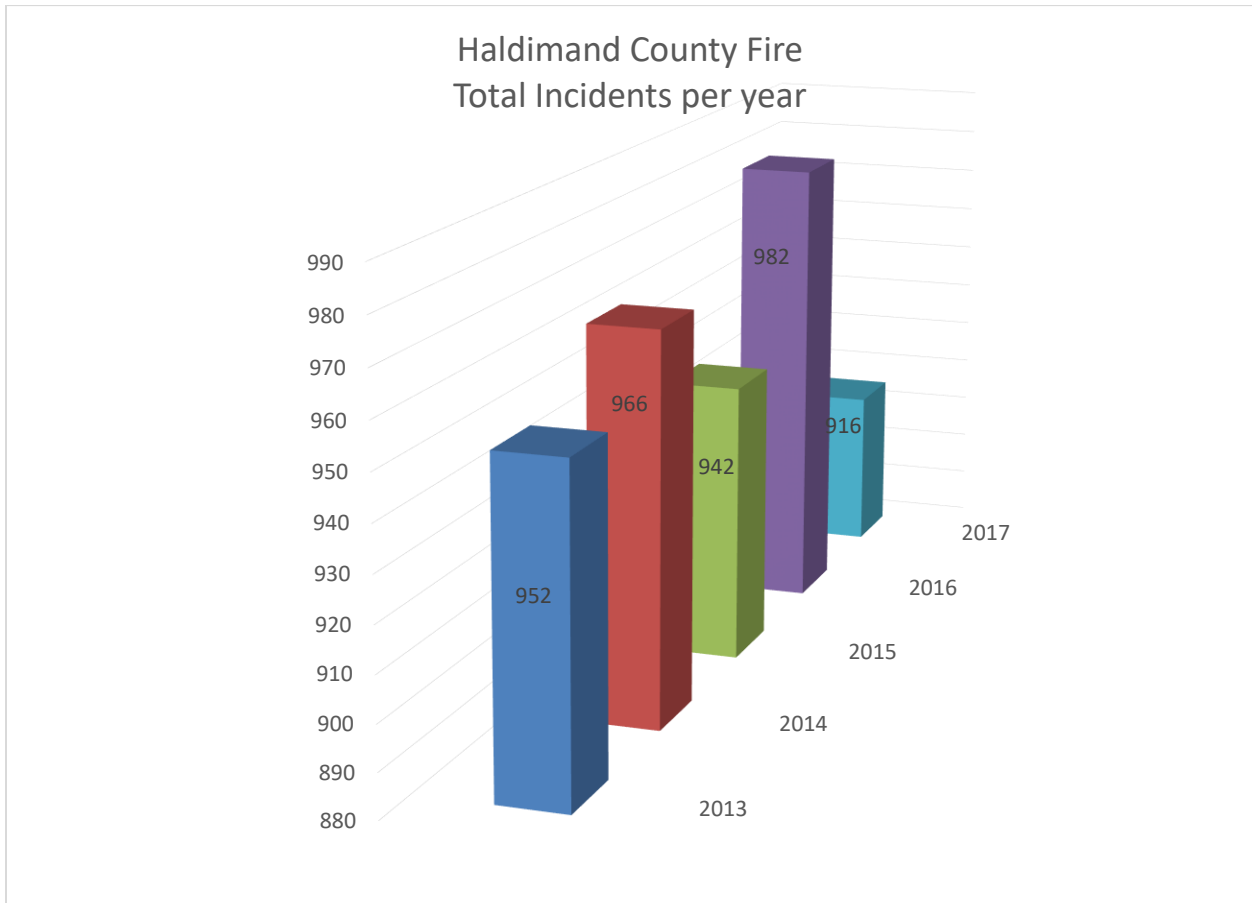
ADMINISTRATION

- **Capital & Operating Budget Preparation and Management**
 - **Purchasing**
 - **Council Reporting**
- **Statistic & Data Preparation and Reporting**
 - **Health & Safety**
- **Compliance with Standards and Regulations**
- **Recruitment and Personnel Management**

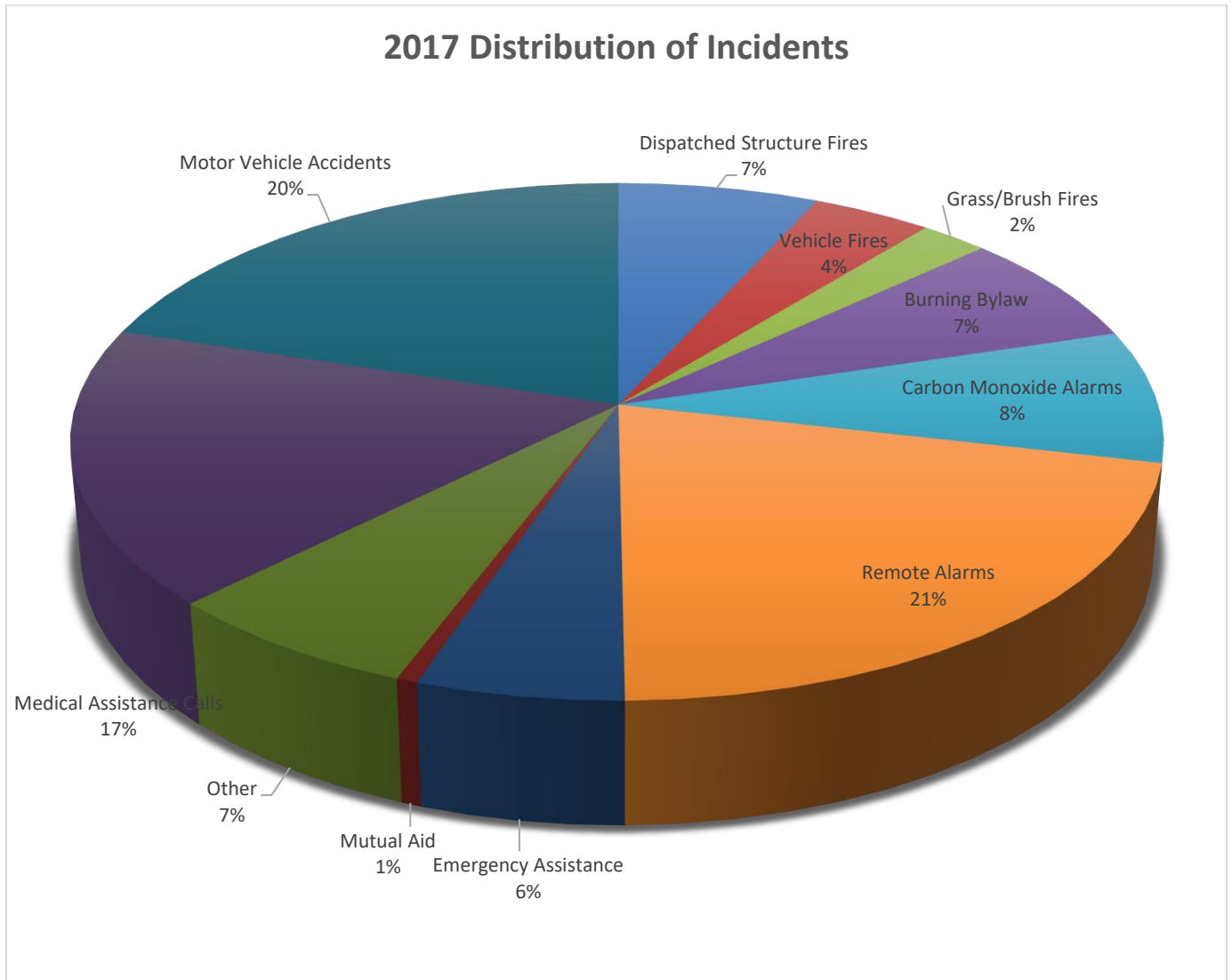
2017 Fire Department Response Statistics

The Haldimand County Fire Department responded to a total of 916 calls in 2017. This was a decrease of 66 calls.

The graph below outlines the total call volume over the last 5 years.



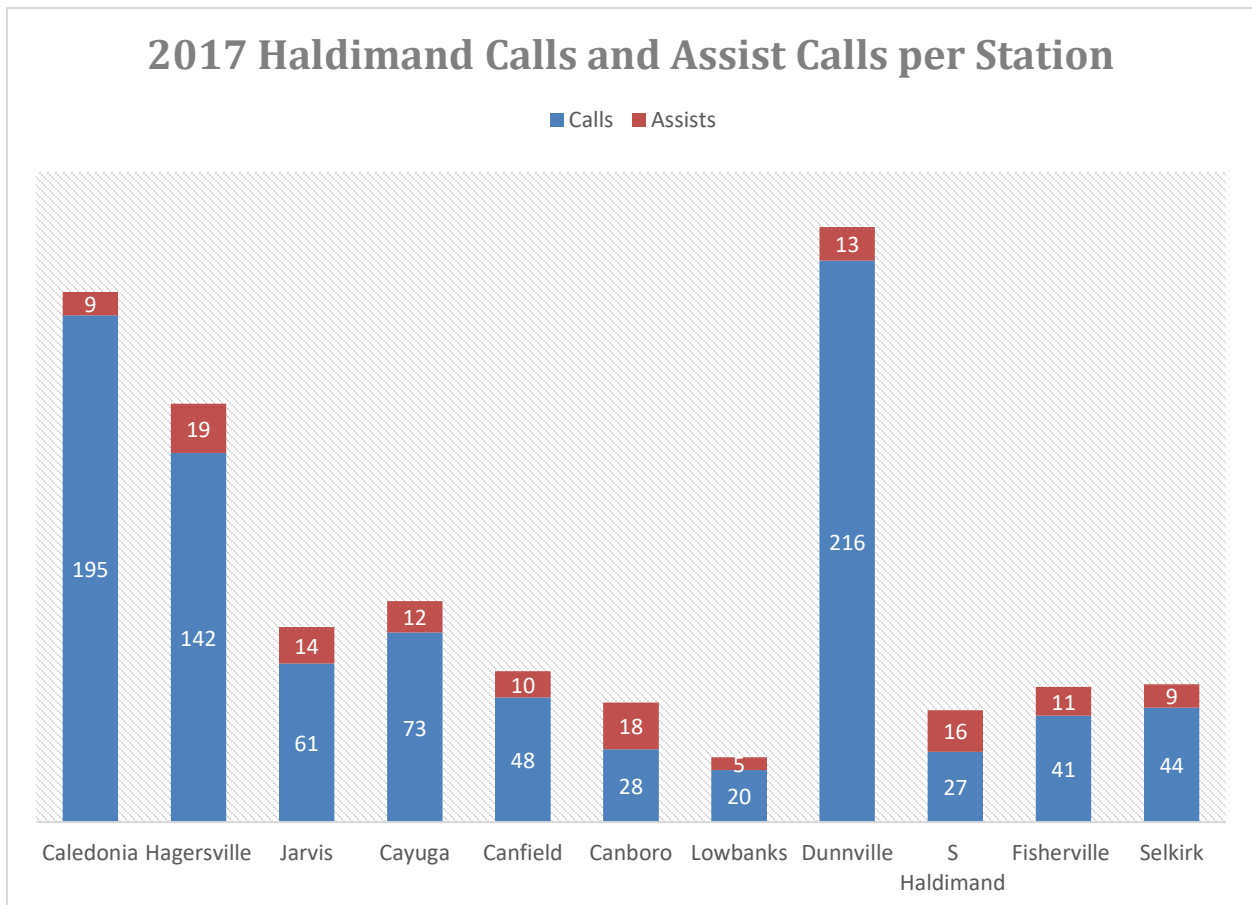
The chart below depicts the distribution of all emergency responses that the Haldimand County Fire Department responded to in 2017 by type of call:



Station Responses

There were 1,049 total responses by Haldimand County firefighters in 2017. Several of the 916 calls required the response of more than 1 station. These additional responses include the need for multiple station responses to structure fires, tanker responses to rural fires and requests for additional manpower.

The below chart shows the distribution of response by station with the breakdown of main calls and assist calls.



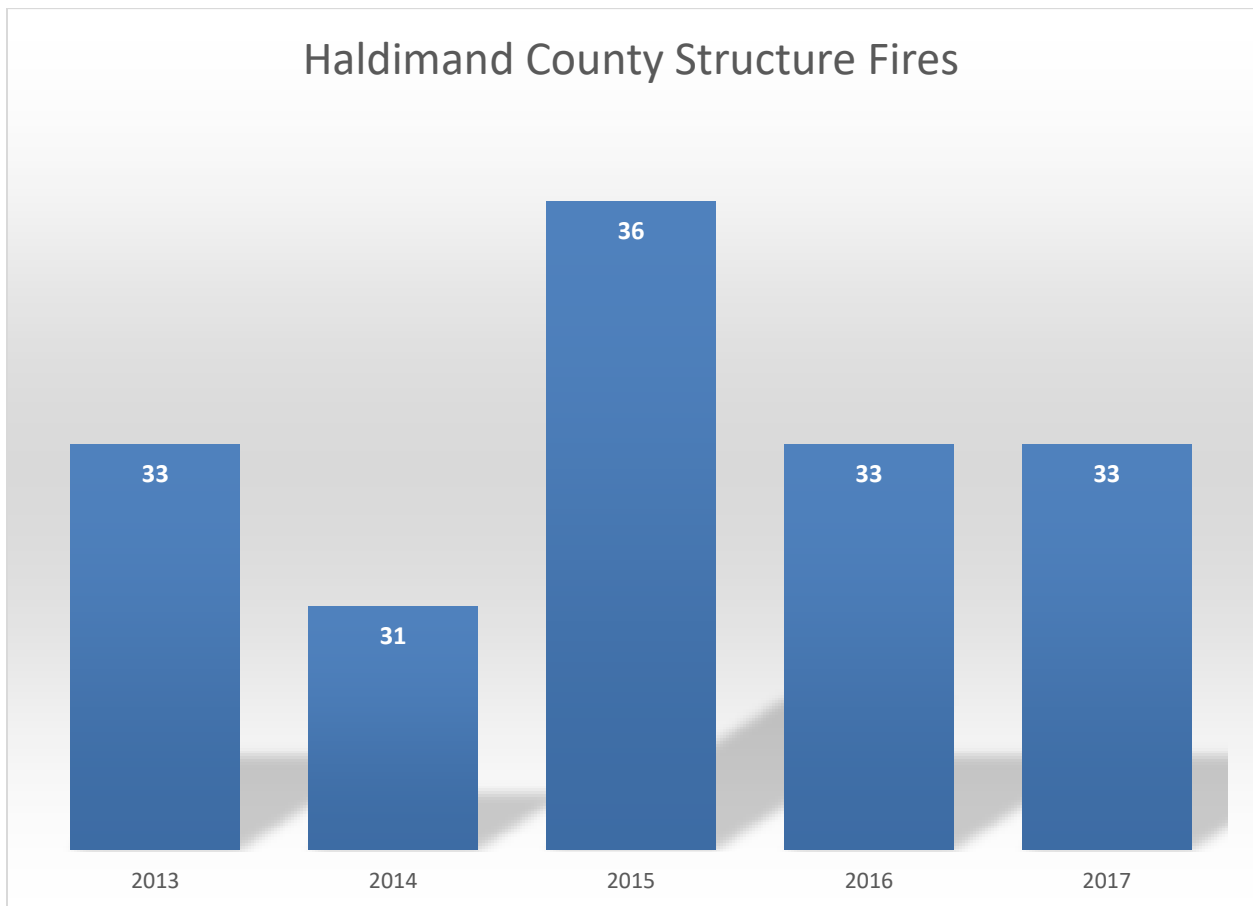
Structure Fires

The Haldimand County Fire Department responded to 33 structure fires in Haldimand County in 2017.

Structure fire types comprise of all residential, commercial, industrial and institutional occupancies. They include all fire types (garage, kitchen, electrical etc.).

In addition to the above mentioned fires, Haldimand County responded to 8 structure/property fires not classified by the Ontario Building Code. These being barns and storage facilities.

The chart below outlines the number of structure fires responded to over the past few years:





FIRE SERVICES

PROFESSIONAL DEVELOPMENT & TRAINING

- **Recruit Firefighter Training**
- **Officer Development Program**
- **Firefighter Promotional Exams**
- **Firefighter Curriculum Training**
- **Co-ordination of Specialized Training Modules**
 - **Annual Fire School**

Professional Development and Training

The Haldimand County Fire Department Professional Development and Training Section was coordinated by Training/Health & Safety Coordinator Mike Pittaway.



The primary focus of the Training Division is to develop and provide the highest quality training and education to the members of the Haldimand County Fire Department, from the new recruits to the District Chiefs. Compliance with provincial legislative standards and regulations, as well as divisional operating guidelines and policies, is met by providing the following training and programs:

- NFPA (National Fire Protection Association) Standards
- IFSTA (International Fire Service Training Association) Firefighter Essentials Curriculum
- Fire Suppression and Emergency Operations
- Vehicle Extrication
- Water and Ice Rescue
- Firefighter Survival and Rescue (Rapid Intervention Teams)
- Incident Command
- Pumper / Water Supply Operations
- Hazardous Materials, Confined Space, Technical Rescue Awareness
- DZ Driver Licensing / Driver Training
- Officer Development
- Recruit Training
- Annual Fire School
- First Aid / CPR / AED Certification
- Live Fire Training

The Professional Development and Training Section continues to research new equipment, methods, technology and programs that will improve departmental functions and ensure the safety of all personnel. Routine tasks for the Training Section include:

- Development of new training programs
- Revision of existing training curriculum and programs
- Maintenance of instructor skills
- Acquisition of new training materials
- Participation in promotional testing
- Trial and evaluation of new equipment
- Developed a PTSD Awareness program for supervisors and workers
- Audit and maintain training records
- Develop training bulletins on an ongoing basis

The Training Section consists of 11 training officers, one from each station, and is supplemented by a number of Ontario Fire College certified instructors.

2017 saw an overwhelming number of firefighters participate in training.

These courses included:

- Recruit Training Program – 13 new recruit firefighters trained



- Pumper Operations - 12 firefighters trained/certified



- Auto Extrication - 15 firefighters trained/certified



- Air Brake Endorsement Course – 20 firefighters trained/certified
- Ice Rescue Technician Course – 15 firefighters trained to the technician level
- Advanced Officer Course – 13 firefighters trained
- Live Fire Training – 50 firefighters trained



Annual Fire School

The 2017 Haldimand County Fire School was hosted by Fire Station #11 (S. Haldimand). This was the 16th Annual Fire School requiring participants to train, over a full weekend, in Pumper Operations, Auto Extrication, New Recruit Courses, Incident Command Courses and Patient Care. A large amount of time and effort goes into the preparation of this event. Having the dedicated firefighters that we do contributes to the success of these Schools. Firefighters from across Haldimand County were instructors, participants, organizers and various other helpers. Keeping skills fine tuned is essential for providing the highest quality service to the residents and visitors of Haldimand County.



We will provide high quality and caring services to those who live in, work in and visit our County - safely, efficiently and effectively.



FIRE SERVICES

FIRE PREVENTION

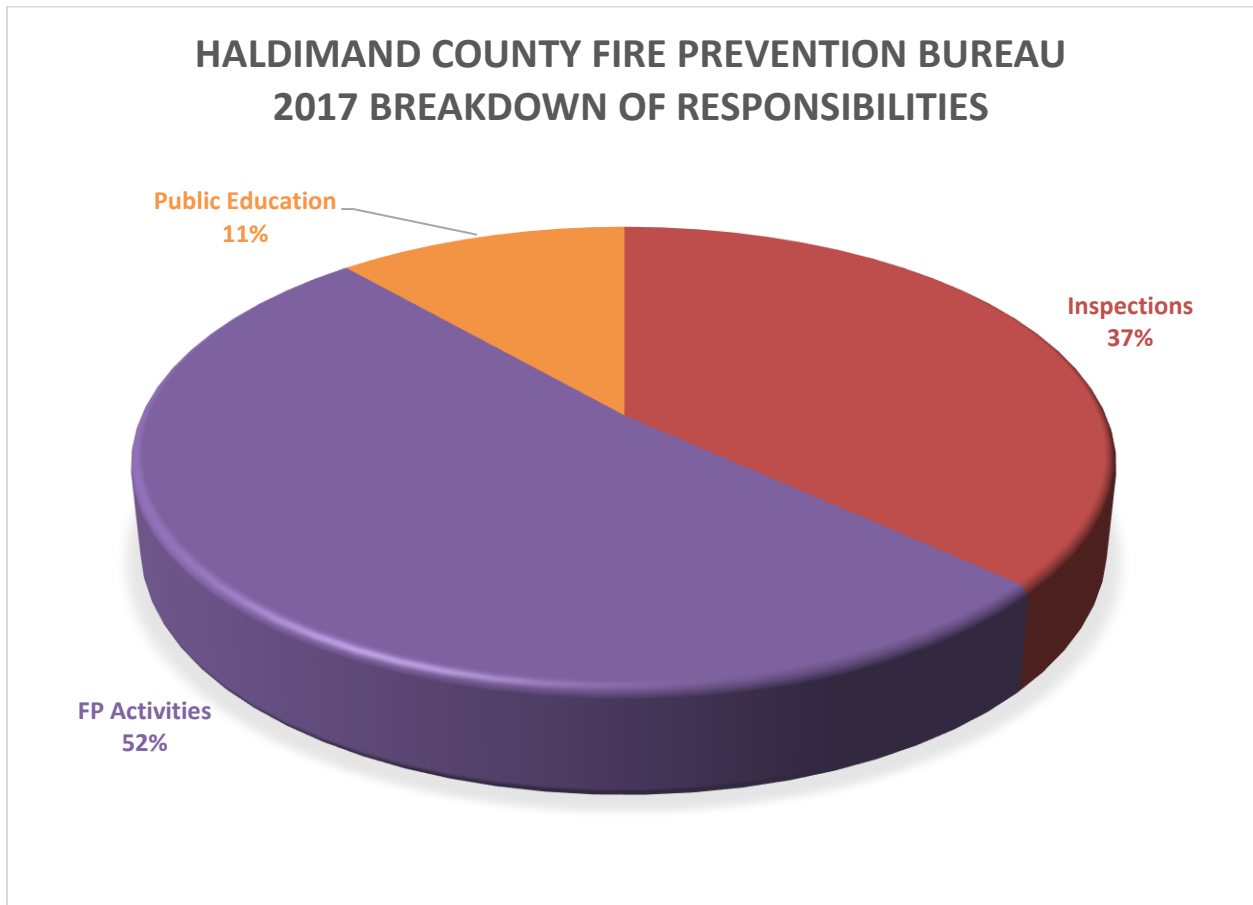
- **Enforcement of the Ontario Fire Code and the Fire Protection and Prevention Act**
 - **Public Fire Safety Education**
 - **Fire Safety Inspections**
 - **Fire Investigations**
 - **Fire Safety Plan Reviews**
 - **Plans Review and Approval**
- **Investigation and Resolution of Inquires and Complaints**
 - **Inspection of Specialized Occupancies**
- **Inspection related to Licensing and Premises for Liquor Licenses**

Fire Prevention

The Haldimand County Fire Prevention Bureau is comprised of full-time Fire Prevention Officers Alan Gee and Alan Krajcir and a number of dedicated public educators.



Haldimand County Fire prevention bureau is responsible for inspections, fire prevention activities and public education within the county. The below graph shows the breakdown of their responsibilities.



Inspections:

Haldimand County has an inspection schedule to ensure that the public buildings within the county are safe for our visitors and residents. Certain buildings are inspected annually, bi-annually or on a 5-year cycle. These are classified as inspections initiated by the bureau. Along with these, request inspections come in for property sales and other reasons. Some buildings require licensing and a part of the requirement is an annual inspection by the fire department. All of these, plus any complaints that may come in make up the bureau's part of their required inspections. The short breakdown is:

- Licensing
- Requests
- Sales
- Office initiated
- Complaints

Fire Prevention Activities:

Along with the inspection component of the bureaus responsibility, is the fire prevention activity portion of their duties. Certain things like fire safety plan reviews, occupancy load calculations, plans review, demolition permits and burn safety plans all need to be reviewed and signed off by a member of the bureau to ensure all safety aspects have been considered and are followed for the safety of the public. Other areas extremely important to this division are any required consultations that are requested. The public is always looking for clarification of things like the open air burn bylaw, fire drills and overall safety factors especially in multi residential buildings. Our bureau members are always available to explain and educate the public on these matters. Our bureau is also responsible for fire investigations along side the Office of the Fire Marshal. The short breakdown is:

- Fire drills
- Investigations
- Safety plan review
- Various consultations
- Burning by law information
- Work order / fire report requests
- Pre plans
- Demolition permits
- Camp ground burn safety plans
- Occupancy load calculations

Public Education:

The first line of defense when it comes to fire safety is education. Haldimand County provides substantial public education in various forms. We educate at the elementary level all the way up to the senior level. Annually we have a “Sparky” program that is geared to the grade ones and two’s to teach about fire safety. This has been ongoing for 4 years and is well received by all of the Haldimand County schools. Our public educators offer fire station tours to day camps, fire extinguisher training to groups, senior fire education for residents of care homes, attend parks for safety days and events like touch-a-truck. Any opportunity to provide fire safety public education is always welcome. The more fire prevention, the less fire suppression.

- Sparky program
- Fire station tours
- Fire extinguisher training
- Senior fire education
- Touch a truck
- Safety trailer at events
- Summer camps
- Girl Guides

Smoke Alarm/Carbon Monoxide Program:

The Fire Protection and Prevention Act, 1997 Part II 2. (1) (a) “establish a program in the municipality which must include public education with respect to fire safety and certain components of fire prevention” is the basis for our commitment in the Fire Prevention Bureau to provide educational information for our residents throughout Haldimand County.

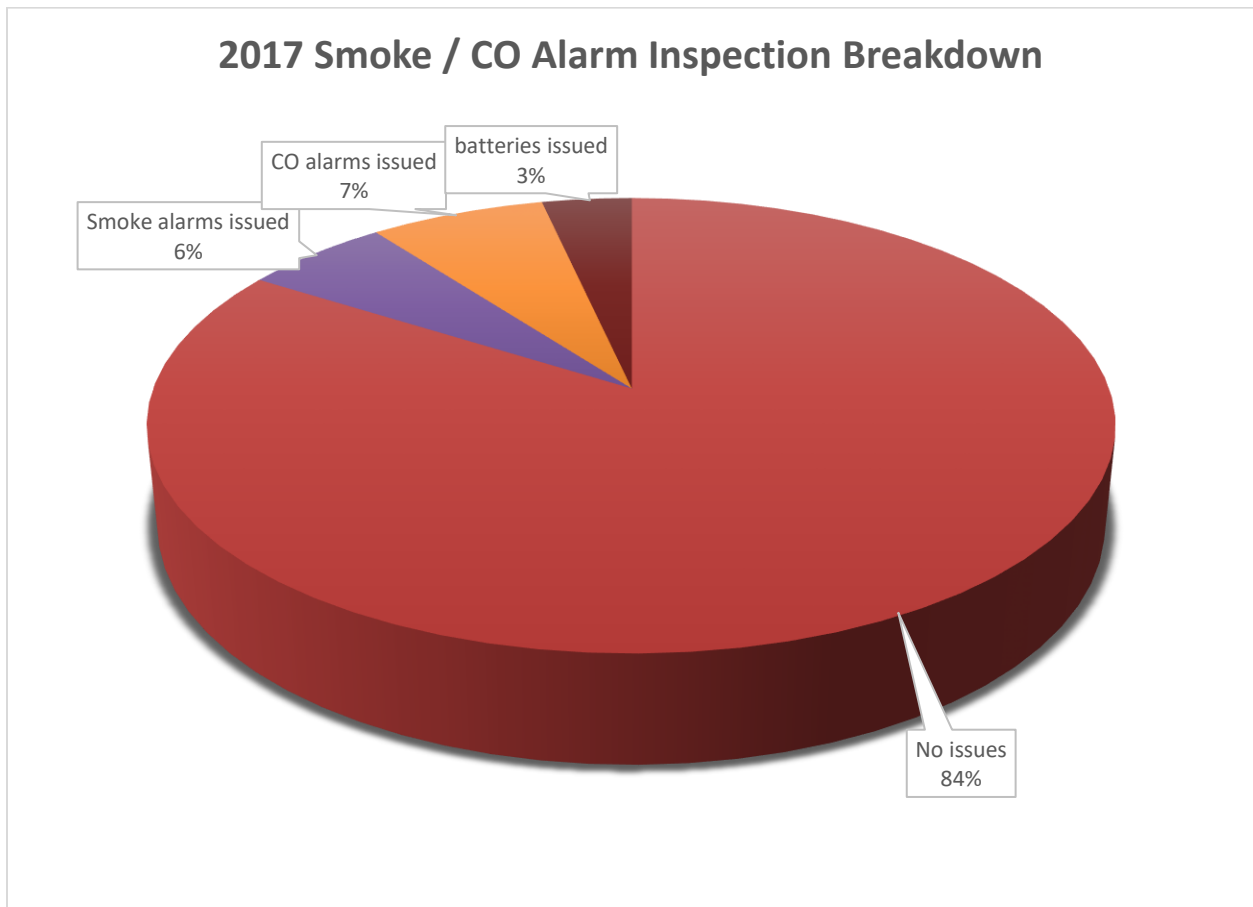
One important program is our door to door Smoke Alarm/Carbon Monoxide Program,. The program has continued to be a huge success with feed back from residents who continue to demonstrate with comments on how happy they are that we do this program. One huge component to the program is the on going support and out reach from the Young Family. A family struck by tragedy who has turned their story into making a positive change for others.

Fire Preventions continued partnership with the Young Family continues in helping the community become safe from hazards such as Carbon Monoxide poisoning by providing Carbon Monoxide alarms to the residents of Haldimand County who can not afford or do not have one.

Nolan Young born December 11, 2001 died in his sleep from carbon monoxide poisoning on August 31, 2013 at the age of 11. The Young family reside in Haldimand County and it has been the passion of Yvette Young (Nolan’s mother) and Anna Frigault (Nolan’s grandmother) to do their utmost so this type of tragedy never happens again to anyone. They teamed up with Haldimand County Fire Department and to-date have donated over 200 Carbon Monoxide Alarms through their efforts in fund raising such as the Annual Nolan Young Charity Golf Tournament. Haldimand County Fire Prevention nominated Yvette Young to the Ontario Fire Safety Council for an award as a great community partner. In 2017 as part of Haldimand County Fire Department “Recognition Night” the Fire Marshal (Ross Nichols) attended our event and presented her with the Ontario Fire Safety Council Award.



Our in-service smoke and carbon monoxide alarm program continued throughout 2017. All 11 Fire Stations were involved with this educational program. Each station, throughout the month of June goes out into the community and visits at least 60 homes in their designated areas. In 2017, the Haldimand County Fire Department visited approximately **629** homes within Haldimand County to discuss the importance of installing and maintaining working smoke and carbon monoxide alarms, as well as fire prevention. Thirty six smoke alarms and **43** carbon monoxide alarms along with **22** batteries were installed to ensure smoke and carbon monoxide safety.





FIRE SERVICES

FLEET, FACILITIES & EQUIPMENT

- **Purchasing, Maintaining and Repairing Apparatus**
- **Equipment Purchases, Maintenance and Repair**
 - **Maintaining Fire Stations**

Fleet

Deputy Fire Chief Rodger Hill, in conjunction with Haldimand County's Fleet division, has the overall responsibility for the care, maintenance, testing and management of all apparatus. Under the direction of the Fleet division, stations are responsible for ensuring that all vehicle and equipment checks are carried out to ensure a state of readiness in the event of an emergency call.



In 2017 Caledonia Station #1 received a new rescue boat to replace their existing one. Hagersville Station #2, Cayuga Station #4 and Selkirk Station #13 all were fortunate enough to receive new Rescue trucks for replacement. With the purchase of the new vehicles, 2 of the existing rescue vehicles were the replacement vehicles for Canfield Station #5 Rescue and the Emergency Services Emergency Support Vehicle. Haldimand County Emergency Services strives to have the most efficient and up to date vehicles in our fleet.

Vehicle type and quantities:

Staff vehicles	5
100' Platform aerial trucks	2
Pumper/rescues	5
Pumpers	10
Tankers	11
Heavy rescue trucks	6
Light rescue/utility trucks	3
Rescue boats and trailers	4
Public education vehicle	1
Fire safety trailer	1
Brush Unit	1



Facilities

Deputy Fire Chief Rodger Hill has the overall responsibility of coordinating the care, maintenance, repairs and upkeep of all fire stations. Station officers have the responsibility to ensure that they are routinely inspected for any health and safety issues as well.

All of Haldimand County Fire Stations are equipped with all necessary equipment to ensure a safe and healthy environment. Almost all of the stations have been equipped with commercial grade washers and dryers to ensure that all gear can be washed and cleaned properly for firefighter health and safety. Taking care of our firefighters is of utmost importance.

The Haldimand County Fire Department operates out of 11 fire stations:

- Station 1 – Caledonia
- Station 2 – Hagersville
- Station 3 – Jarvis
- Station 4 – Cayuga
- Station 5 – Canfield
- Station 6 – Canboro
- Station 7 – Lowbanks
- Station 9 – Dunnville
- Station 11 – South Haldimand
- Station 12 – Fisherville
- Station 13 – Selkirk



Equipment

Deputy Fire Chief Rodger Hill has the responsibility of coordinating the care, maintenance, testing, replacement, repairs and management of all firefighting tools and equipment. Stations have the responsibility to ensure that all tools and equipment are inspected to ensure equipment is in a state of readiness in the event of an emergency.

Emergency Management Program

The Haldimand County Emergency Management Program designs, coordinates and implements a wide variety of initiatives and activities to ensure compliance with Provincial Emergency Management Legislation.

Annual Emergency Management programming strengthens Haldimand County's ability to prepare for, respond to, and recover from major emergencies.

In 2017 Haldimand County met all of the Emergency Management Program requirements as outlined:

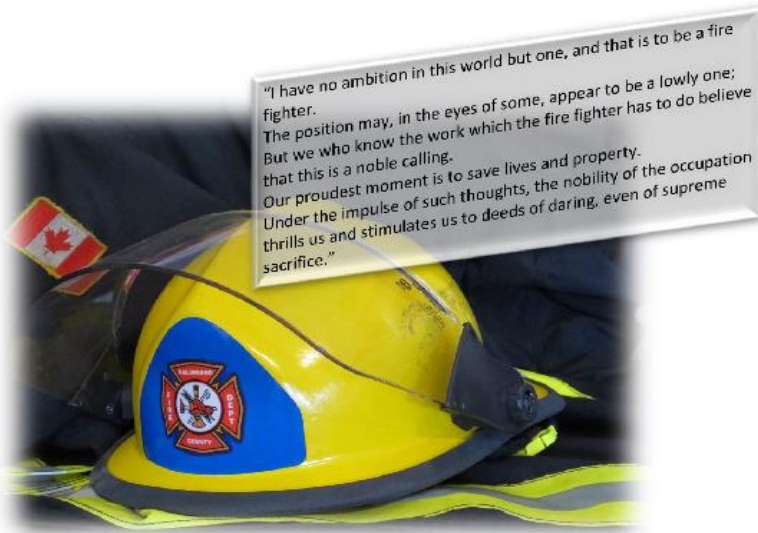
- Maintaining a Municipal Emergency Response Plan
- Ensuring that a certified Community Emergency Management Coordinator is trained and certified to coordinate emergency response efforts
- Establishing a Municipal Emergency Control Group that will have responsibility for decision-making during a large-scale emergency or disaster
- Conducting an annual review of the municipalities critical infrastructure
- Conducting an annual risk assessment of potential hazards
- Conducting annual training for Emergency Control Group members
- Conducting an annual emergency exercise
- Conducting public education relative to emergency management

2017 Emergency Management Program Highlights

- Members of the Emergency Control Group & Emergency Support Group attended a training session that prepared the group for managing an emergency and ensured comfort working with the emergency plan and the emergency operations centre
- Members of the Emergency Control Group ran a large scale exercise that successfully tested emergency response capabilities in the field and emergency management capabilities by activating the Emergency Operations Center.
- Personal emergency preparedness information was distributed as part of the Emergency Services Division public education program

Volunteer Firefighter Recognition Event: June 14th, 2017

"Fire fighters save more than homes, they save hearts, memories and dreams."



20 Year Service Awards:

Adam Krick, Gary Hoto, Theo Berkmortel, Steve Bell,
Ryan Link



30 Year Service Awards:

James Kent, Keith Andreasen, Barry Ricker, Rodger Hill,
Robert Long



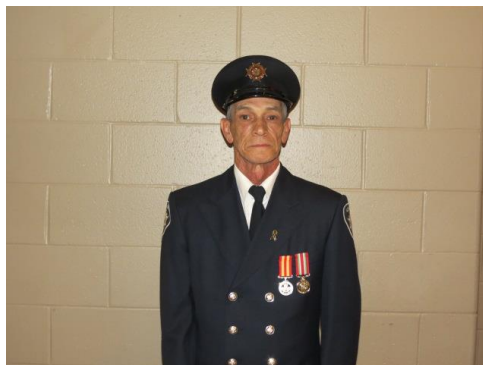
35 Year Service Awards:

Jim Schuit, Richard Schweyer, Alan Gee



40 Year Service Award:

Ron Potts



Recruits/Promotions/Retirements

Recruits:

Station 1 - Caledonia

Travis Peirson
Steven Fleming

Station 2 – Hagersville

Scott Walton
Lindsay Swick
Aleck Boyd

Station 5 - Canfield

Kalvin Factor
Raquel Matthews

Station 7 - Lowbanks

Eric Schwoob

Station 11 – South Haldimand

Brad Link

Station 13 - Selkirk

Carter Ashworth
Glen Elgersman



Promotions:

Matt Nie – Captain – Station 13 Selkirk
Dale Held – Captain – Station 2 Hagersville

Retirements:

Fire Department members leaving after a minimum of 15 years of service are considered to retire. Members leaving with less than 15 years service are considered to resign.

Retirements

James Hussack – Station #4 - Cayuga
Lyle Packham – Station #6 - Canboro
Ron Potts – Station #7 – Lowbanks
Jack Roseboom – Station #7 – Lowbanks
Bill Mitchell – Station #13 – Selkirk



Paramedic Services Recognition Event: October 20th , 2017

Haldimand County EMS



New Hires

Brent Schwoob
Keisha Stoddart
Kevin Bem
Kristi Shawana
Kyle Ball
Pat Quinn

EMS Medal Award Recipients

5 Years of Service

Koty Gorman
Mark Hartwick
Sarina Drehmer
Steve Passmore

15 Years of Service

Don McCord
Doug McCarthur
Jessica Coyne
Lisa D'Archi
Mary Hommorodean
Pat Gallagher
Ray Rodgers
Tonia Lariviere



20 Years of Service

Jason Gallagher
Joe Pacheco
Lianne Park

25 Years of Service

Stacy Inglis

Retirements

Deb Gallea

2018 Objectives

1. Replace the remainder of the cardiac monitors.
2. Replace the remainder of the Power Stretchers, adding Power Load systems to new ambulances in order to reduce back and shoulder injuries.
3. Continue the successful smoke and carbon monoxide program in order to ensure there are working smoke/carbon monoxide detectors in all homes.
4. Continue to improve the firefighting training program to ensure firefighters are compliant with their skills.
5. Replace 2 ambulances and 1 tanker truck.
6. Complete the purchase of the land for the new Caledonia Fire and Paramedic base.
7. Conduct a successful paramedic recruitment.
8. Complete a community risk assessment and use it to identify critical infrastructure which will allow the fire department to properly prepare to respond to emergencies.
9. Complete a review and revision of all Fire Department Standard Operating Guide's.
10. Complete Emergency Management Training and exercise that will assist in meeting the compliance aspects of the Emergency Management Ontario's municipal requirements.
11. Fire Prevention to continue to complete fire safety inspections and fire safety plan approvals. Complete fire safety inspections and fire evacuation drills at all care facilities.
12. Continue with a proactive fire safety and education program.