

Homeless Enumeration 2018



Provincial Guidelines

- January 2017 – Ministry of Housing (MHO) released “Guidelines for Service Manager Homeless Enumeration” in an effort to end chronic homelessness by 2025.
- All Service Managers are legislated to conduct an enumeration of those experiencing homelessness in their communities every 2 years starting 2018.

What is Homeless Enumeration?

- The measurement of the number of people experiencing homelessness over a specific period of time.
- It is intended to:
 - Help Service Managers and MHO better understand the scale and nature of homelessness locally and across the province
 - Inform current and future program policy and program design, including a by-name list and evidence-based data

Enumeration Plan

To assist in creating & implementing a plan for Haldimand and Norfolk's enumeration:

- A Request For Proposal for services was tendered and awarded to Org Code in August 2017.
- Org Code is a national leader in homelessness prevention and is a leader in homeless enumeration provincially, nationally, and internationally.

Enumeration Plan Cont'd

- November 2017 we submitted and gained approval of our Enumeration Plan from MHO.
- We will be using a **Registry Week** methodology across both Haldimand & Norfolk

May 7th – 11th, 2018



Registry Week– What is it?

- a coordinated, multi-day count of people experiencing homelessness on the streets, in shelters, and in other community-identified spaces frequented by people experiencing homelessness.
- coordinated outreach and assessment process to collect information and create a list of people experiencing homelessness, by name, starting with the most vulnerable in order to prioritize access to permanent housing and supports.

Registry Week– What is it?

- Survey completion– a pre-screening and triage tool – that collects personal data and ranks participants in a vulnerability index:
 - information can be used to inform decisions about how best to refer individuals experiencing homelessness to housing resources as well as to prioritize individuals for accessing housing and other supports on a “By-name List”.
 - outreach is used to keep the list up-to-date and provide real time information about homelessness in the community

Haldimand & Norfolk Enumeration 2018



Our Plan

- Identifying survey site locations throughout both County's
- Developing and assigning survey teams to each location
- Enlisting community partners to support surveying
- Creating communications for public and agency audiences
- Coordinating and leading the Registry Week event including the volunteers and agency partners
- Reporting our findings, locally & provincially
- Data analysis and policy / program design recommendations

Who is helping us?

Women's Services
Hope Pharmacy & Water St. Clinic
Youth Unlimited
Holmes House
Norfolk Pregnancy Centre
Norfolk General Hospital
H & N Health & Social Services

CMHA
REACH
Salvation Army
EMS / Fire / OPP
Victim Services
Norfolk Help Centre
Library's

Service Manager Action Items

STATUS	ACTIVITY
Ongoing Complete Complete Ongoing	Engage in planning activities, including staff, agency and volunteer training: <ul style="list-style-type: none"> • KICK-OFF EVENT with agency partners • One-on-one meetings with stakeholders and agency partners • Presentation to Councils and media information releases
Complete & Ongoing	Partnering and building relationships with Indigenous communities, homeless-serving agencies, service providers, and other stakeholders.
Complete	Develop and submit an Enumeration Plan
May 7-11	Conduct enumeration as described in the Ministerial Directive and guidelines
May 28-June 1	Share enumeration results with the public, the communities involved in enumeration and those that participated in enumeration – community event and reports to Council
Oct. 31	Due date: report enumeration results and data points to Ministry of Housing
May 14 – onwards	Ongoing: Data clean up, data analysis, conversion to HIFIS (if needed), program evaluation based on data findings.

Moving Forward



- By-name List
- Program Design
- Evaluation

May 7th – 11th, 2018

Haldimand & Norfolk

How can you reach us?

519-426-6170 or
905-318-6623 or
519-582-3579



hnhousing.org

Tricia Givens – Program Manager, Housing Services x3748

Louise Lovell – Social Housing Resource Coordinator x3234