
Haldimand County

Report GVL-01-2025 Grandview Lodge Annual Report 2024

For Consideration by Council in Committee on April 29, 2025



Objective:

To provide Council (as Committee of Management for Grandview Lodge) with the 2024 Annual Report for Grandview Lodge.

Recommendations:

1. THAT Report GVL-01-2025 Grandview Lodge Annual Report 2024 be received.

Prepared by: Amy Moore, Administrator, Grandview Lodge

Respectfully submitted: Megan Jamieson, CHRL, General Manager, Corporate & Social Services

Approved: Mark Merritt, CPA, CA, Acting Chief Administrative Officer

Executive Summary:

With the introduction of the new Fixing the Long-Term Care Act (FLTCA), Council now acts as the "Committee of Management" over Grandview Lodge.

In accordance with the requirements of the Fixing Long-Term Care Act, 2024, and to ensure regular and transparent communication, this report provides Council with a comprehensive update on Grandview Lodge's strategic priorities, goals, challenges, accomplishments, Quality Improvement Plan (QIP), and key trends observed throughout 2024.

Key highlights from the report include an update on the 5-year strategic plan, quality improvement plan and statistics related to residents, staff, and operations.

Importantly, Grandview Lodge has currently maintained an Exemplary Standing accreditation status, to which this report reinforces. Recently, staff have been informed by Accreditation Canada that the on-site assessment originally scheduled for Fall 2026 has been rescheduled to Fall 2027. This adjustment is part of Accreditation Canada's efforts to rebalance the distribution of assessments and maintain the highest standards in the delivery of on-site evaluations. Grandview Lodge's current accreditation status will remain valid until the rescheduled assessment takes place.

Background:

The Fixing Long Term Care Act (FLTCA) came into effect in 2021 and is considered the main piece of legislation mandating the operations of long-term care in Ontario. FLTCA requires regular and ongoing communication with its management about operation, quality and improvement activities and outcomes. Specifically, Section 42 mandates that all long-term care licensees implement a continuous quality improvement initiative to strengthen the quality of care and services delivered to residents.

Following its implementation, and after the 2022 municipal election, a motion was passed to formally establish Haldimand County Council as the required Committee of Management for Grandview Lodge

(GVL-04-2022). As this committee, Council receives quarterly information reports, as well as a comprehensive annual report, reporting on the prior year's information regarding the operations of Grandview Lodge.

The 2024 Annual Report is provided as Attachment 1 to this report; it will also be made available to the public and posted on Haldimand County's website. It is important to note that the Annual Report solely reflects activities, data, and operations from 2024.

Analysis:

The Grandview Lodge (GVL) Annual Report is compiled of data, goals, and achievements throughout 2024. Some key highlights include:

- Achievements in relation to the 2023-2026 Strategic Plan
- Overview of Grandview Lodge operations
- Overview of the Quality Improvement Plan (QIP)
- Resident Data
 - Resident Demographics and Outcomes
 - Resident Turnover
 - Average Length of Stay
 - Average Age of Residents
- Resident and Family Satisfaction Survey Results
- Staff Satisfaction Survey Results
- Outbreak Statistics
- Staffing Focus and Updates

Financial/Legal Implications:

Not applicable.

Stakeholder Impacts:

Not applicable.

Report Impacts:

Agreement: No

By-law: No

Budget Amendment: No

Policy: No

References:

1. [Report GVL-01-2020 Grandview Lodge Quarterly Update](#)
2. [Report GVL-04-2022 Grandview Lodge Committee of Management](#)
3. [Report GVL-04-2024 Grandview Lodge Ministry of Long-Term Care Funding](#)

Attachments:

1. 2024 Annual Report