

## Haldimand County Paramedic Services 5 Year Ambulance Response Time Performance

Type of Call	Targets	2020	2021	2022	2023	2024
<b>Sudden Cardiac Arrest</b>	Defibrillator response in six (6) minutes or less.  *Set by the MOHLTC-40%.	35.29%	33.33%	38.46%	45.83%	31.25%
<b>CTAS Level I Patients</b> Severely ill, requires resuscitation (i.e., major trauma, choking, etc.)	Paramedic response in eight (8) minutes or less.  *Set by the MOHLTC-50%.	54.41%	46.88%	48.68%	65.00%	50.85%
<b>CTAS Level II Patients</b> Requires emergent care and rapid medical intervention. (i.e., head injury, heart attack)	Paramedic response in seventeen (17) minutes or less.  *Set by Haldimand County-90%.	88.88%	90.00%	90.76%	90.14%	95.18%
<b>CTAS Level III Patients</b> Requires urgent care. (i.e., mild asthma)	Paramedic response in seventeen (17) minutes or less.  *Set by Haldimand County-90%.	86.10%	85.67%	87.82%	90.09%	93.67%
<b>CTAS Level IV Patients</b> Requires less urgent care. (i.e., earache)	Paramedic response in twenty (20) minutes or less.  *Set by Haldimand County-90%.	91.83%	91.57%	93.57%	93.90%	92.71%
<b>CTAS Level V Patients</b> Requires non-urgent care. (i.e., sore throat)	Paramedic response in twenty (20) minutes or less.  *Set by Haldimand County-90%.	92.98%	90.43%	90.97%	90.10%	91.49%