

Proposed
Haldimand County EMS
2024 Ambulance Response Time Performance Plan

<u>Type of Call</u>	<u>2024 Ambulance Response Time Targets (from EMS notified to arrival at scene)</u>	<u>2025 Haldimand County Benchmark Percentage of Time that Ambulance Response Time Target is Achieved</u>
Sudden Cardiac Arrest	Defibrillator response in six (6) minutes or less *Set by the MOHLTC	40%
CTAS Level I Patients (other than sudden cardiac arrest)	Paramedic response in eight (8) minutes or less *Set by the MOHLTC	50%
CTAS Level II Patients	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County	90%
CTAS Level III Patients	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County	90%
CTAS Level IV Patients	Paramedic response in twenty (20) minutes or less *Set by Haldimand County	90%
CTAS Level V Patients	Paramedic response in twenty (20) minutes or less *Set by Haldimand County	90%