CORPORATE PURPOSE
- To protect the lives and property of Haldimand County’s citizens and visitors by providing prompt and professional services in the event of accident, fire, medical emergency, disaster or any other event which may threaten the public welfare.

KEY FUNCTIONS
- Prevent injuries and encourage the appropriate use of emergency medical services through public education.
- Respond to medical emergencies and accidents, provide a high level of patient care and transport patients to hospital.
- Provide inter-facility transfer of patients.
- Ensure that skills are maintained through professional development and training.
- Maintain Paramedic Services stations, ambulances and patient care equipment.

2017 OBJECTIVES
- Complete the Ministry of Health Ambulance Service Review which is a comprehensive audit on each Ontario ambulance service – performed every 3-years.
- Implement new provincial paramedic standards.
- Complete training on the revised provincial infectious disease designated officer program.
- Conduct paramedic recruitment.
- Complete the re-branding of Haldimand County EMS to Haldimand County Paramedic Services.
- Conduct emergency childbirth training for all paramedics.

Achievements
- Improved the average response time to emergency calls of under 8 minutes.

Ambulance Call Volumes
- Response time to Life Threatening calls average - 7:47

90th Percentile
- Life Threatening calls average less than 16:36