



Haldimand County Administration Building
53 Thorburn Street South
Cayuga, ON N0A 1E0

**Non-eligible for Curbside Collection of Recyclables
Survey Monkey Results
June 26, 2023**

Overview

- Beginning January 1, 2024, the responsibility for curbside collection recycling in Haldimand County will transition from the municipality to a new province-wide collection system.
- ELIGIBLE = Residential curbside collection, schools and old age/retirement homes will remain unchanged until 2026, at which point changes (such as type of containers and collection dates) may take place.
- NON-ELIGIBLE = Curbside collection for Industrial, Commercial and Institutional (IC&I) plus Farm properties will not be included under the new model.
- Haldimand County researched local non-eligible needs/desire for recycling options.

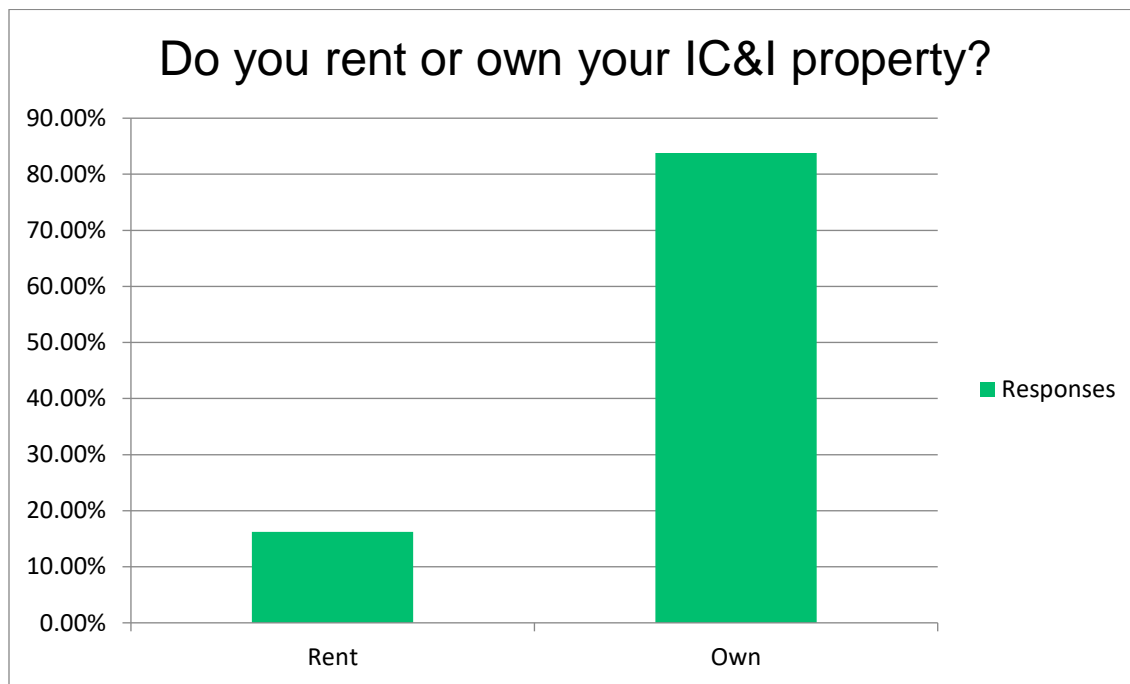
Introduction to Stakeholders

- 700 letters mailed to non-eligible property Owners (taken from MPAC) introducing change and requesting them to take part in on-line survey, 60 returned, phone calls made to the mail that was returned.
- Email sent by Environmental Operations to Parks, Facilities, EMS, Fire requesting them to take part in on-line survey.
- Email sent by Community & Development Services to their BIA and Chamber contacts requesting them to take part in on-line survey.
- Presentation to Haldimand Business Network Meeting by Environmental Operations and requested and agreed to keep the survey open for their responses.
- Presentation by Economic Development & Tourism to Business Development and Planning Advisory Committee requesting them to take part in on-line survey.
- A copy of the letter that was originally mailed out was handed out by Economic Development & Tourism while at Business Retention + Expansion Program requesting them to take part in on-line survey.

Question #1

Do you rent or own your IC&I property?

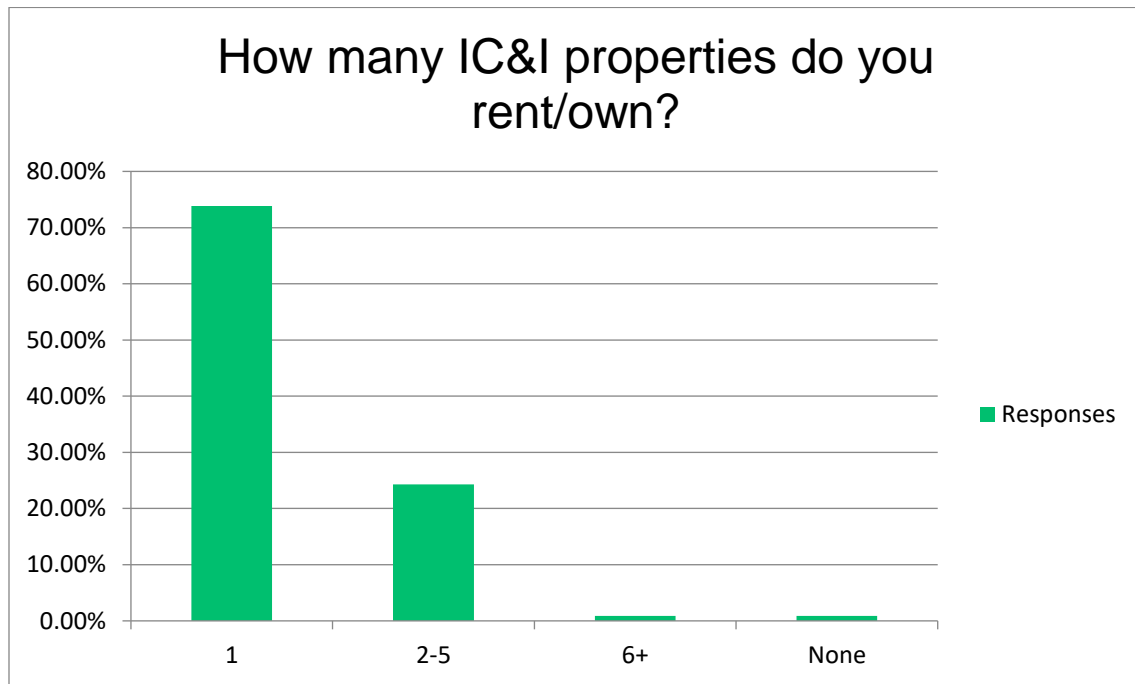
Answer Choices	Responses	
Rent	16.22%	18
Own	83.78%	93
Answered		111
Skipped		0



Question #2

How many IC&I properties do you rent/own?

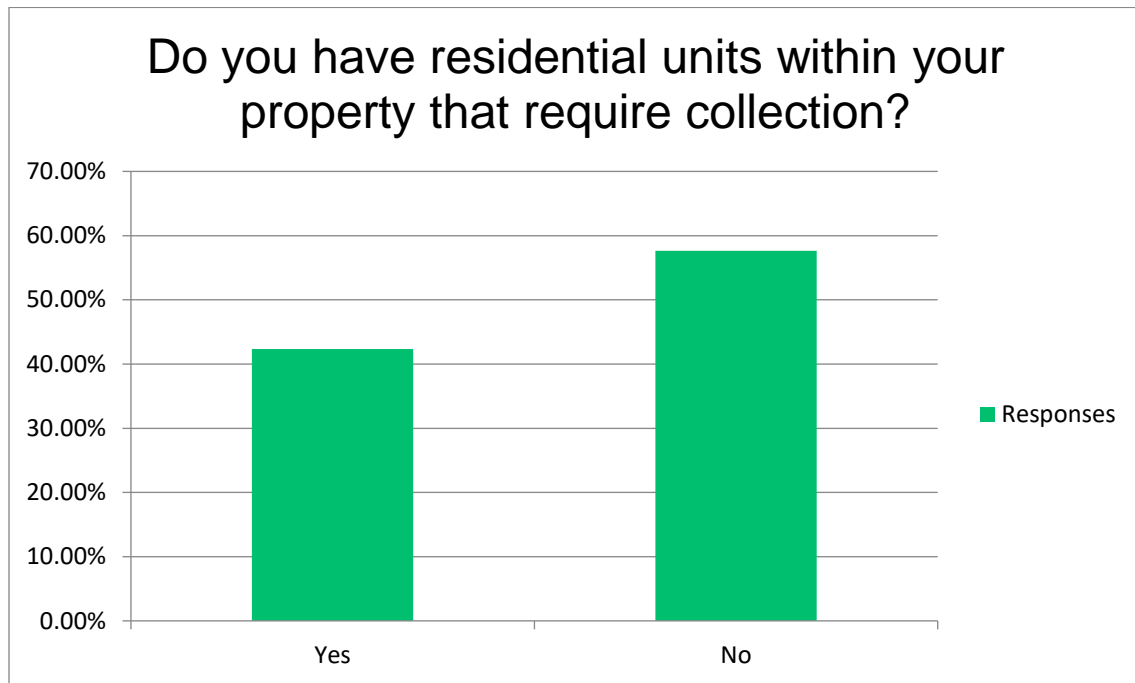
Answer Choices	Responses	
1	73.87%	82
2-5	24.32%	27
6+	0.90%	1
None	0.90%	1
Answered		111
Skipped		0



Question #3

Do you have residential units within your property that require collection?

Answer Choices	Responses	
Yes	42.34%	47
No	57.66%	64
Answered		111
Skipped		0



Question #4

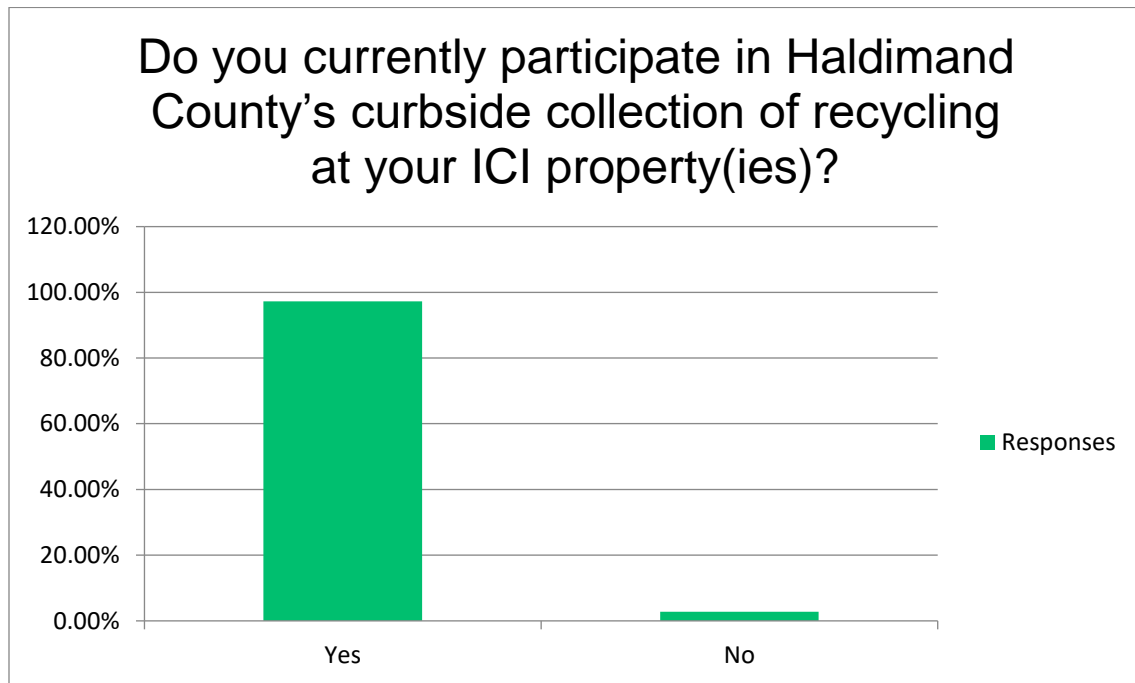
If yes, please list address(es).

Answered	57
Skipped	54

Question #5

Do you currently participate in Haldimand County's curbside collection of recycling at your ICI property(ies)?

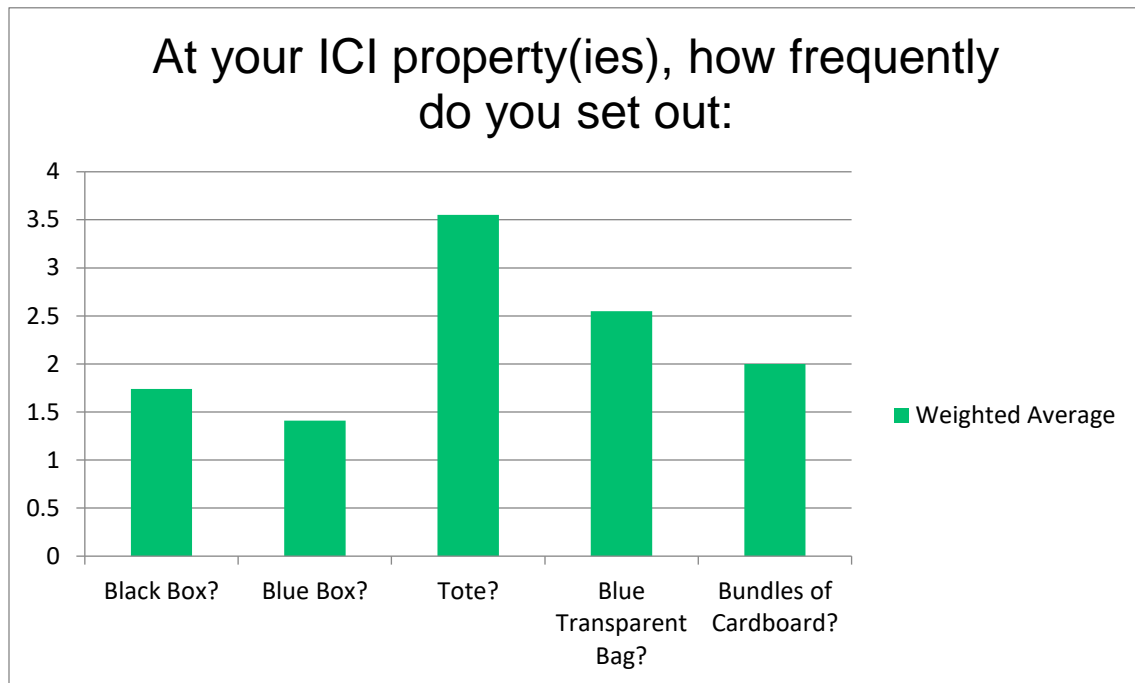
Answer Choices	Responses	
Yes	97.25%	106
No	2.75%	3
Answered		109
Skipped		2



Question #6

At your ICI property(ies), how frequently do you set out:

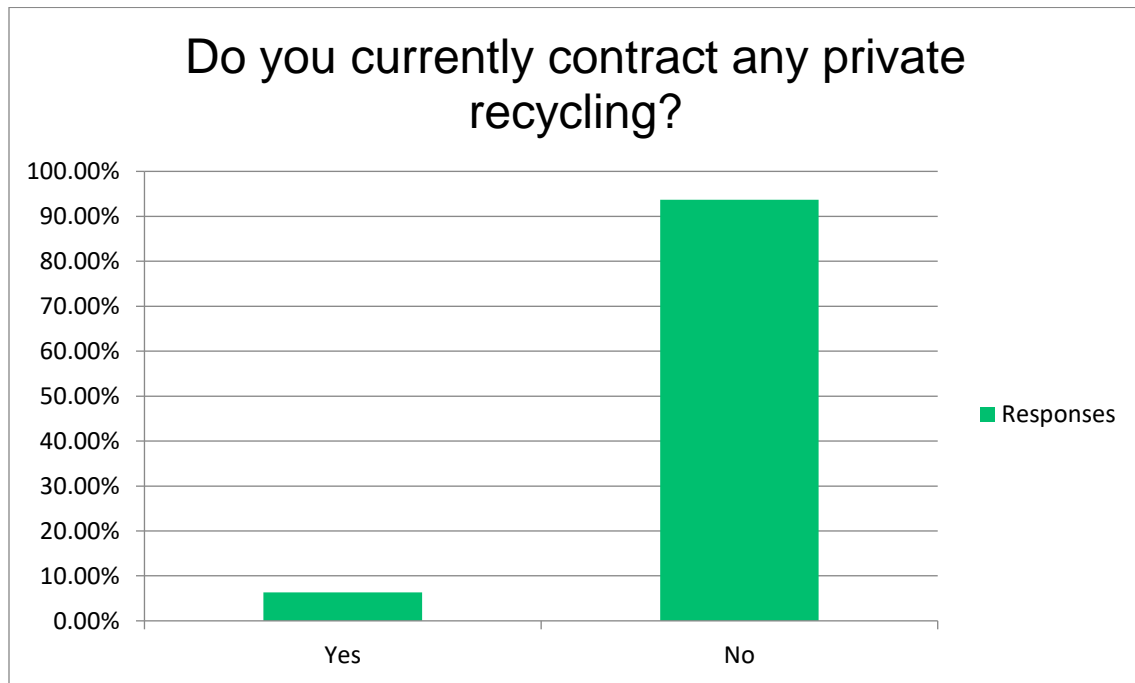
	Weekly		Biweekly		Monthly		Never		Total	Weighted Average
Black Box?	62.79%	54	13.95%	12	9.30%	8	13.95%	12	86	1.74
Blue Box?	75.24%	79	13.33%	14	6.67%	7	4.76%	5	105	1.41
Tote?	15.00%	6	0.00%	0	0.00%	0	85.00%	34	40	3.55
Blue Transparent Bag?	43.55%	27	3.23%	2	8.06%	5	45.16%	28	62	2.55
Bundles of Cardboard?	53.42%	39	12.33%	9	15.07%	11	19.18%	14	73	2
Other? Please specify.									9	
									Answered	111
									Skipped	0



Question #7

Do you currently contract any private recycling?

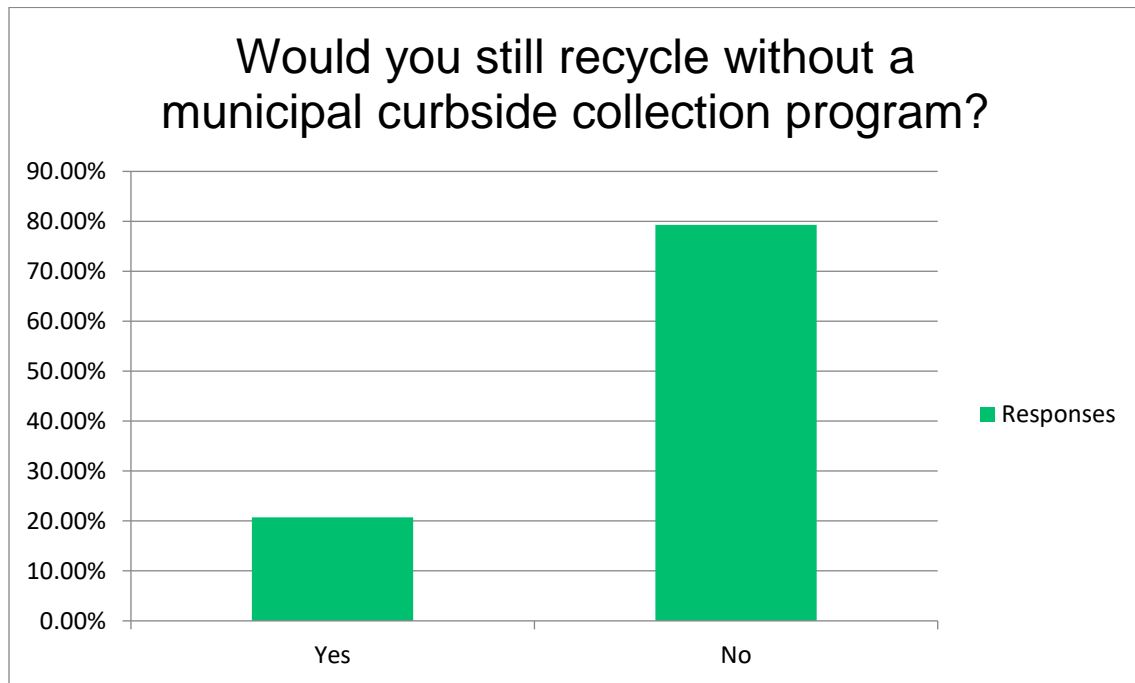
Answer Choices	Responses	
Yes	6.31%	7
No	93.69%	104
Answered		111
Skipped		0



Question #8

Would you recycle without a municipal curbside collection program?

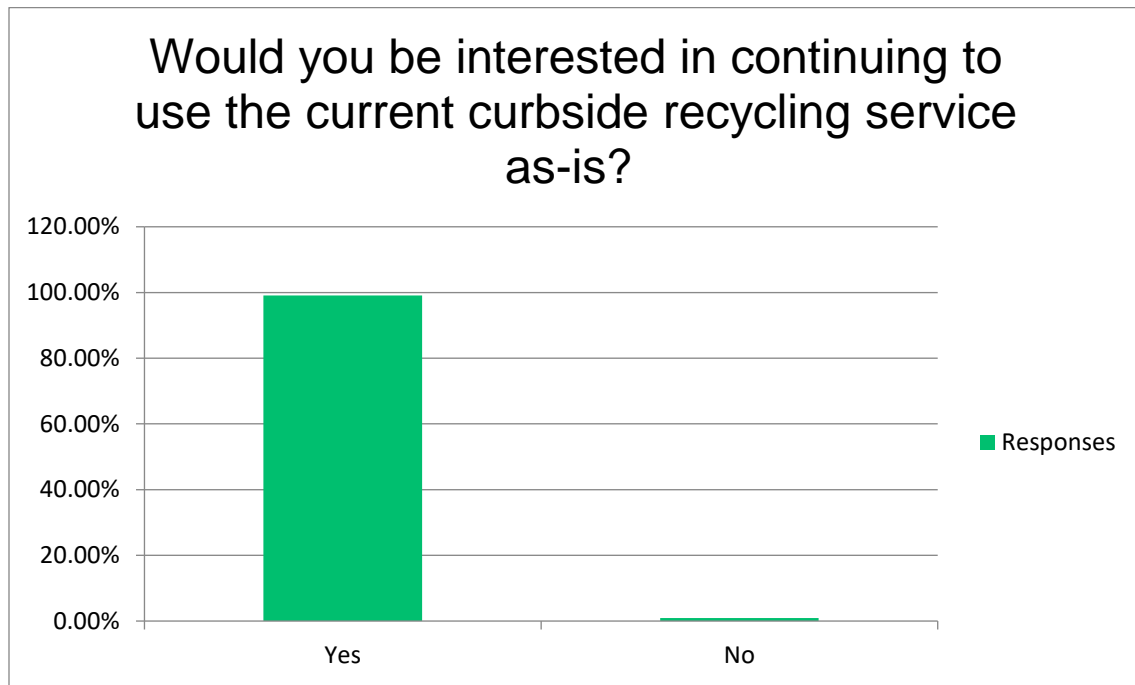
Answer Choices	Responses	
Yes	20.72%	23
No	79.28%	88
Answered		111
Skipped		0



Question #9

Would you be interested in continuing to use the current curbside recycling service as-is?

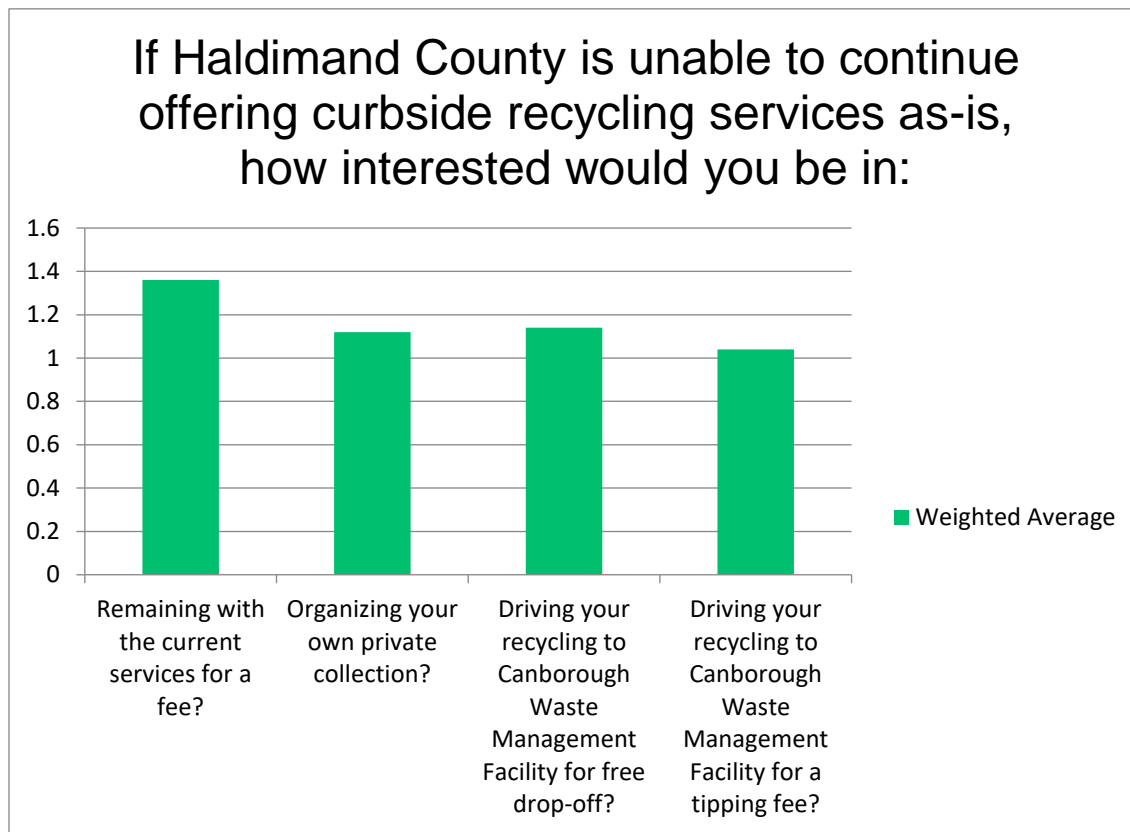
Answer Choices	Responses	
Yes	99.10%	110
No	0.90%	1
Answered		111
Skipped		0



Question #10

If Haldimand County is unable to continue offering curbside recycling service as-is, how interested would you be in:

	Not interested		Moderately interested		Very interested		Total	Weighted Average
Remaining with the current services for a fee?	66.36%	73	30.91%	34	2.73%	3	110	1.36
Organizing your own private collection?	89.19%	99	9.91%	11	0.90%	1	111	1.12
Driving your recycling to Canborough Waste Management Facility	87.39%	97	11.71%	13	0.90%	1	111	1.14
Driving your recycling to Canborough Waste Management Facility	97.30%	108	1.80%	2	0.90%	1	111	1.04
							Answered	111
							Skipped	0



Question #11

Do you have any feedback you'd like to share with Haldimand County?

Answered	75
Skipped	36

- The new system if implemented, would cause this residence not to have recycling picked up. The house, a residence for the priest, is owned by the church and as the church is an institution the house would fall under the institutional criteria. This would not be fair.
 - More recycling of furniture, etc. at the Canborough facility.
 - Isn't this a service we pay for on our taxes already?
-ii have already spoken with Abby at length about this issue and must emphasize the nature of all citizens, corporate included, doing their part to assist with the cleaning our corner of the planet....we have considerable separated plastics, cardboard, plastic bottles and pop cans that go through to the blue box.... if the County decides to take this on, we would be glad to purchase various containers to better help separate packaging from waste, right at the consumer level. We can do better if we can work together with the County to help provide the consumer with a better sorting option right at the beginning of disposal. Perhaps we could purchase a disposal system direct from the County to provide for better separation from our customers which assists in a better pick up at the curbside.... ☀
- Would be interested in large bin recycling through Norfolk disposal and municipal tax credits or something to help pay for it.
 - Taxes are high enough. Curbside pick up is a must. This is ridiculous people will not recycle if it's inconvenient to them. The county should provide the services. Composting should be made available as well.
 - All the taxes we pay seriously
 - No
 - If recycling is not done without fees attached I will add it to my green garbage bags. Period
 - Haldimand County should be working to expand recycling services. Those of us who recycle shouldn't be penalized by fees. Perhaps a surcharge for non-recyclers would help pay for this. I would also like to see us expand into a green box program. We have plenty of rural areas to hold a food waste composting program. If coordinated with the yard waste system, it could generate a small amount of revenue to help offset the costs.
 - Our commercial property is also zoned residential and should remain a qualified pick up stop. In addition, it is the same amount of recycling that an average home would produce, and is right next to other residential houses. It is ridiculous to think that you would skip over our pick up!

- Services should continue as normal because of the residential unit located in our building and most others on Queen st
- I just cannot afford another fee. If they discontinue collecting at the rental location of my business, I'll find creative ways to manage.
- Removing recycling from ICI would allow a lot of easily recycled items like paper and corrugated to enter the regular waste stream. In our case the recycling we put out is often cleaner and better sorted than that coming from households.
- I like the curb side pick up the way it is.....we pay hefty taxes out here in the country. We have no side walks, street lights, and snow removal can be sketchy. Curb side pickup is the only thing we really get. Please don't take it away.
- Recycling is key! Curb side pickup needs to continue. Haldimand also needs to step up with compostable waste pickup as well. Green bins. We pay 5000 a year in taxes - I'm not interested in losing one of my 3 services. (Mail, snow plow and garbage) living in rural haldimand.
- Thank-you very much for getting this conversation started so that we will not be blindsided come January. Sadly, this move by the Provincial Government will lead to less recycling and more being placed into our landfills.
- This is a community centre and fire station, garbage and recycle should continue as it currently is.
- Unless there is free pickup most business recycleables will end up in garbage.
- Recycling is a stewardship of our county. I feel this is as necessary as garbage collection if not more so. Ridiculous to exclude businesses from this policy as if the garbage produced is different or were treated differently because of the commercial vs residential designation.

I feel this service is something our taxes already pay for and the rollback of those taxes is not likely to happen with the rollback of service.

It's a step backwards not to offer

- Please do not cancel the curb side recycling collection program!
- We would certainly like to keep recycling for our church in Jarvis
- Some businesses are struggling to survive we cannot afford more fees
- The options for recycling seem to be a tad ridiculous, to have to drive it to another location taking into consideration the cost of gas and the pollution associated w same
- I'd probably try to bring my recycling to my brothers or parents as both live fairly close to me
- This should continue to be a service that is provided to the small businesses of Haldimand Norfolk. We always put everything out NEATLY and never have an issue.

Why would you CHARGE people for a service that should be continued to be provided?

- Recycling is important. The fact that dropping this for commercial properties is even being considered shows that this is not a priority with our provincial government.
- Blue box program should remain but changed...most of the material end up in the ditches on a windy day. We pay taxes and it should be paid out of our tax dollars to keep this service going and improving it
- This makes no sense at all. You are going to drive by my business then stop at my house 5 places down.

People just won't recycle

- Haldimand County needs to continue to provide recycling for its residents. If the county cancels this service, the amount of garbage will increase by every resident. We are called to take care of the world we live in, not providing door to door recycling will be a step backwards in Haldimand County's role in taking care of our county/world.
- Facility is a church. Blue box and Black box recycling great to have, need is there.
- If we wish to continue to encourage recycling efforts, not having curbside pick up for businesses is a big set back.
- We rely on community recycling and the services that Haldimand County offers. I can't imagine the impact this will have on the environment and landfills.
- The recycling for businesses needs to be done after 9:00 am to allow for businesses not to have to put it out at night
- We are a charity and do not have the funds to contract this service out. We are all about recycling and saving the planet, but this puts us in a position to not recycle. Your gain (saving money I guess).....Planets loss!!!
- As a tax payer I would like to be able to continue to have our cardboard picked up and recycled rather than just putting it in our rented garbage bin.
- It's my assumption that renters in the downtown core will not drive their recyclables out of town for disposal. Many residents do not own vehicles. The same will likely apply to commercial spaces.
- We live in the house on the property and pay our taxes, we should be able to recycle.
- We are seasonal and only recycle water bottles and gatorade bottles and pop cans
- Here I thought the "blue box recycle program" was part of my property taxes !!!
- Canceling recycling collection or charging a fee will result in commercial properties discarding recyclables into trash. This increases the volume of trash to be collected on a weekly basis and diverts recyclable materials from becoming useful.

If current volumes of recyclables from commercial properties are too high, setting weekly limits could be a compromise.

- we have made large blue box and place lots of cardboard in as well as paper , sum plastic etc without your collection it likely go in our dumpster and end up in the land fill
- Please don't change this. As a restaurant business, the quantity of recycling is quite large from week to week
- All levels of government need to step up and do this properly. The current system is sending too much to landfills and not recycling what they collect
- Recycling is an essential part of environmental protection and has always been provided. Reducing the level of service without reducing the taxes paid results in a financial burden that we are not willing to carry.
- This would be the end of recycling for us and most in the county if you take curbside away.
- With all the environmental issues these days, I find that a couple of blue boxes each week going to garbage instead is ridiculous.
- We pay double taxes than residential and recieve less services , very poor decision on government
- Would probably bring hall rental recycling home to be put out with residential recycling as long as there is no fees for residential recycling.
- We are very careful with our small amount of recycling each week. Always sorted in its appropriate bin. We pay taxes and seem to only ever have things taken away that the taxes are supposed to be paying for. I would understand if we had a significant amount of recycling but we only ever have 3 bins. No more than an average household
- Not at this time
- If this service is discontinued, there will be great deal more "waste" garbage bags going to landfill. This service was started by Town of Haldimand years ago.....we suggest no changes, or like I said, recycling items will go into green garbage bags and into landfill. Not a good idea.
- If you take away this service especially from Community Centres (which are Haldimand County properties in most cases) people will just throw their recycling out rather than diverting it to their home recycling pickup.
- The current company contracted with the recycling program is drastically in adequate. I have had nothing but problems and poor service with them for the past three years.
- This should be a responsibility of the counties and tax dollars that should be use for this service.

- I believe that Haldimand County needs to continue with a recycling program that is provided just like garbage collection
- The amount of recycling we have is minimal.
- It seems pointless to not pick up recycling at an institution that is located in-between residential stops....
- The businesses in Haldimand County need to have an easy way to recycle. One business can easily keep multiple tons of recyclable materials from the landfill each year. If the provincial government is not willing to keep up a proper recycling program, there will be thousands of tonnes of recyclable materials that end up in the landfill instead. this is not ethically responsible for ourselves or for the world we are leaving for our children.
- We pay our taxes faithfully every year (since 1978) and feel that this should be an included service.
- It's all going in the garbage bin Now
- Many Haldimand County Commercially zoned properties are primarily used for residential homes. I feel that if there is a change to the current curb side pick up that most if not all will end up in standard garbage. Nothing accomplished
- Everyone will end up combining trash&recycling if this occurs. Our taxes have gone up but services like this are being cancelled? Absurd.
- To stop commercial collection is a terrible idea. Business owners typically already fire cleaners to collect and set out curbside collection or stay after-hours (or significantly earlier hours) to ensure that their waste is being properly disposed of and to take advantage of recycling options. If the county/ province/ country is serious about waste reduction, a commercial recycling program (even at a reduced schedule) is imperative.
- County should suck it up and pay for themselves. People will just put it in garbage, is that the way to go? I think not!!
- We are a church in a community where the recycling vehicle has to pass by to get to the residential houses. There is no additional cost to the program, and we do not produce a significant amount of recycling
- In a day and age where we are trying to limit our carbon footprint, and make our world a greener place, why are we not willing to recycle as a community??? We should be doing more, not less.
- Without recycling everything will likely go in the garbage
- Our church doesn't use the blue box often. We have less than residential around us, so I cannot see why we would be a problem to continue status quo.
- To help protect our environment, isn't that what recycling is all about. Restricting access by certain aspects of our communities appears to be counter productive.
- I would want to know the cost of all options available before making a final decision

- Support small business or watch them leave Haldimand.
- My taxes better be dropping if I'm losing services. This is nuts!
- Company's should have a recycling program as they would have alot of recycling.