

**Haldimand County Paramedic Services**  
**5 YEAR Ambulance Response Time Performance**

Type of Call	Targets	2018	2019	2020	2021	2022	2022 June - December Post Upstaff
<b>Sudden Cardiac Arrest</b>	Defibrillator response in six (6) minutes or less *Set by the MOHLTC  40%	44.80%	64.50%	35.29%	33.33%	38.46%	38.89%
<b>CTAS Level I Patients.</b> Severely ill, requires resuscitation (i.e. major trauma, choking etc.)	Paramedic response in eight (8) minutes or less *Set by the MOHLTC  50%	59.20%	69.40%	54.41%	46.88%	48.68%	52.38%
<b>CTAS Level II Patients.</b> Requires emergent care and rapid medical intervention. (i.e. head injury, heart attack)	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County  90%	89.00%	91.40%	88.88%	90.00%	90.76%	90.53%

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<b>CTAS Level III Patients.</b> Requires urgent care. (i.e. mild asthma)	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County  90%	89.40%	89.90%	86.10%	85.67%	87.82%	88.83%
<b>CTAS Level IV Patients.</b> Requires less urgent care. (i.e. earache)	Paramedic response in twenty (20) minutes or less *Set by Haldimand County  90%	94.30%	94.30%	91.83%	91.57%	93.57%	96.21%
<b>CTAS Level V Patients.</b> Requires non-urgent care. (i.e. sore throat)	Paramedic response in twenty (20) minutes or less *Set by Haldimand County  90%	91.80%	94.80%	92.98%	90.43%	90.97%	91.03%