

**Proposed**  
**Haldimand County EMS**  
**2024 Ambulance Response Time Performance Plan**

<b><u>Type of Call</u></b>	<b><u>2022 Ambulance Response Time Targets (from EMS notified to arrival at scene)</u></b>	<b><u>2024 Haldimand County Benchmark Percentage of Time that Ambulance Response Time Target is Achieved</u></b>
Sudden Cardiac Arrest	Defibrillator response in six (6) minutes or less *Set by the MOHLTC	40%
CTAS Level I Patients (other than sudden cardiac arrest)	Paramedic response in eight (8) minutes or less *Set by the MOHLTC	50%
CTAS Level II Patients	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County	90%
CTAS Level III Patients	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County	90%
CTAS Level IV Patients	Paramedic response in twenty (20) minutes or less *Set by Haldimand County	90%
CTAS Level V Patients	Paramedic response in twenty (20) minutes or less *Set by Haldimand County	90%