

Proposed
Haldimand County EMS
2023 Ambulance Response Time Performance Plan

Type of Call	2023 Ambulance Response Time Targets (from EMS notified to arrival at scene)	2023 Haldimand County Benchmark Percentage of Time that Ambulance Response Time Target is Achieved
Sudden Cardiac Arrest	Defibrillator response in six (6) minutes or less *Set by the MOHLTC	40%
CTAS Level I Patients (other than sudden cardiac arrest)	Paramedic response in eight (8) minutes or less *Set by the MOHLTC	50%
CTAS Level II Patients	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County	90%
CTAS Level III Patients	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County	90%
CTAS Level IV Patients	Paramedic response in twenty (20) minutes or less *Set by Haldimand County	90%
CTAS Level V Patients	Paramedic response in twenty (20) minutes or less *Set by Haldimand County	90%