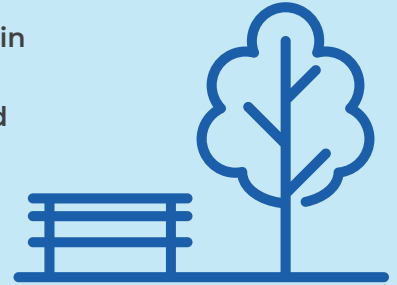


# 2018-2022 Term of Council Accomplishments

## Investing in the Community

- More than **\$86M** invested to improve roads, bridges, municipal drains & other facilities
- **66** road reconstruction projects completed & **58 km** of roads resurfaced
- **\$24.6M** invested to convert gravel roads to hard surfaces.
- **\$1.14M** invested in playground upgrades/replacements & **\$551,000** invested in hall and library repairs
- **2 new** major parks established (Caledonia Avalon Central Park & Dunnville Market waterfront boardwalk)
- More than **\$37.6** invested in water & sewage treatment facilities
- **\$328,000** in community improvement grants, leveraging **\$5.4M** in private sector improvements
- **25** speed awareness signs & **1 new** pedestrian crossover installed
- **\$3.2M** in upgrades to Grandview Lodge
- Annual investment in County's Social Housing stock increased to **\$970,000** in 2022



## Economic Growth

- Investment of **more than \$600M** from new construction (6x higher than 2015-2018 term)
- **\$146M** of new commercial & industrial construction
- Population growth of **7.9%**



## Strong Financial Management



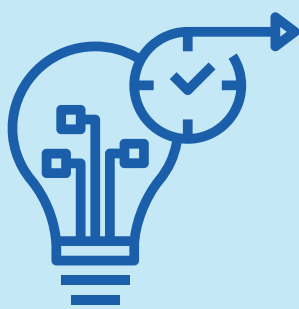
- Municipal tax increases **below 2%** target
- Water & Sewer rates increased by **only 0.5%** annually
- Haldimand taxes per capita around **\$200 lower** than provincial average
- Water & Sewer rates **25% cheaper** than comparable municipalities
- **\$231M** in County investment portfolio
- Hydro Legacy Fund has grown by **\$17.5M** since 2015 to a total of **\$90.1M**

## Improving Service Delivery & Customer Service

- Centralized **Haldimand County Administration Building** opened along with the creation of **myHC community hubs** at libraries with extended hours of operation
- Implementation of electronic building permits & plan reviews
- Launch of an **online Property Tax Portal** for 24/7 service
- Establishment of a dedicated **Customer Experience & Communications division** to ensure ongoing high-quality customer service
- More than **\$2.8M** invested to upgrade & replace key core technology systems to increase efficiencies and provide more accurate data
- **15 business processes** identified for technology improvements through Municipal Modernization assessment
- Improvements to **waste & recycling** methods
- **\$2,231,812** total investment in **24 community initiatives** through Community Partnership Program
- **Increased staff** at Cayuga Paramedic Service to improve coverage and response times
- **Water meter replacements** in Hagersville, Jarvis, Townsend & Cayuga to allow remote reading & more accurate usage data



## Planning for the Future



- **30-year growth strategy** adopted & approved by the Province
- **North Caledonia Employment Lands Study** initiated to evaluate opportunities for additional commercial & industrial development
- **\$52M** in Development Charges funds approved for the construction of a new sewage treatment facility
- **Evaluation of Works Yards** underway to determine optimal quantity & locations, with **\$7.6M** identified for future building & equipment
- **\$8.4M** for the construction of a new Fire Hall/EMS building in Caledonia (2023) & **\$7.2M** for a new Fire Hall/EMS building in Dunnville (2026)
- Initiation of major **Community Recreational Facilities Strategy** to identify needs for the next 20 years with **\$2M** already budgeted for parkland improvements over the next 10 years
- **\$10.2M** approved for construction of the new Hagersville Active Living Centre (2023)
- **\$800,000** in Community Vibrancy Funds allocated to improve Summerhaven Waterfront Park south of Selkirk (2023)
- Contribution of land & **\$4.5M** towards construction of new affordable housing in Dunnville
- Agreement reached to supply water to Norfolk County to **increase rate stability**