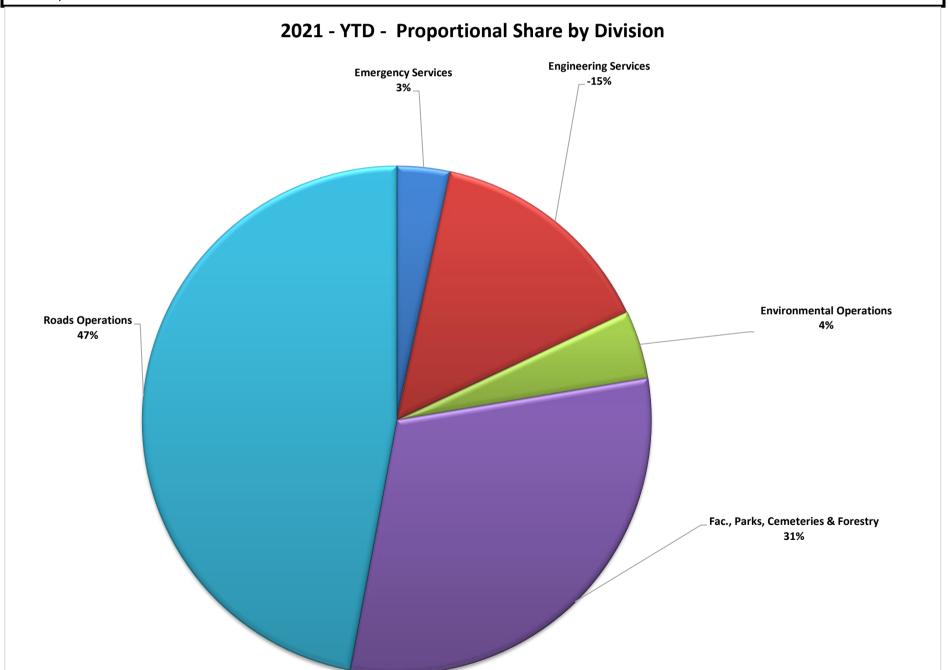
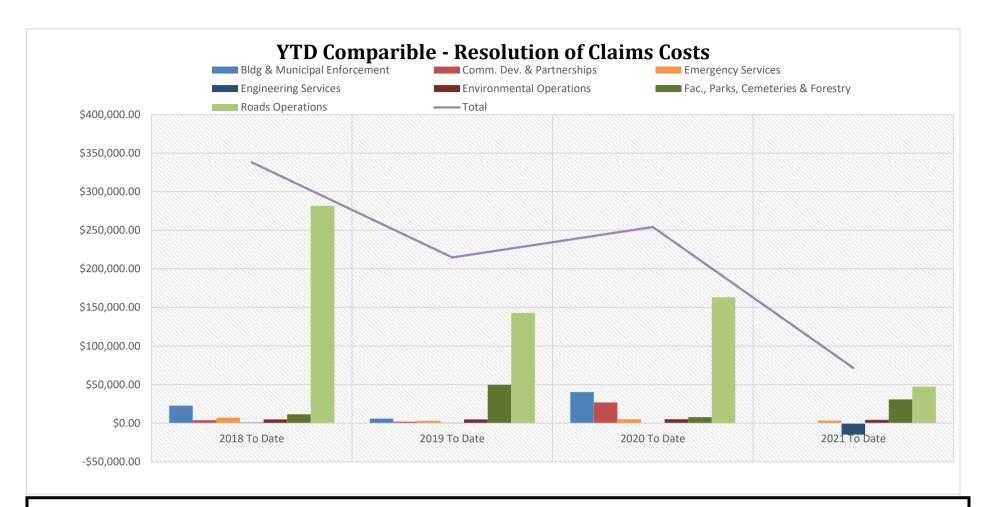
## **Haldimand County**

| 2021 - Q3 Claims Data - Resolution of Claims |             |              |             |              |              |              |              |  |  |
|--|-------------|--------------|-------------|--------------|--------------|--------------|--------------|--|--|
| Dept./Division Affected                      | Q1          | Q2           | Q3          | 2018 YTD     | 2019 YTD     | 2020 YTD     | 2021 YTD     |  |  |
| Bldg & Municipal Enforcement                 | \$0.00      | \$0.00       | \$310.67    | \$22,697.89  | \$6,034.03   | \$40,382.67  | \$310.67     |  |  |
| Comm. Dev. & Partnerships                    | \$0.00      | \$0.00       | \$0.00      | \$3,975.93   | \$2,136.96   | \$26,916.75  | \$0.00       |  |  |
| Corporate & Social Services                  | \$0.00      | \$0.00       | \$0.00      | \$4,465.46   | \$0.00       | \$0.00       | \$0.00       |  |  |
| Council & Mayor's Office                     | \$0.00      | \$0.00       | \$0.00      | \$0.00       | \$1,166.11   | \$541.01     | \$0.00       |  |  |
| Economic Dev. & Tourism                      | \$0.00      | \$0.00       | \$0.00      | \$405.00     | \$0.00       | \$0.00       | \$0.00       |  |  |
| Emergency Services                           | \$1,975.96  | \$1,436.85   | \$0.00      | \$7,325.91   | \$3,162.04   | \$5,168.94   | \$3,412.81   |  |  |
| Engineering Services                         | \$0.00      | -\$14,794.66 | \$0.00      | \$1,101.34   | \$779.14     | \$0.00       | -\$14,794.66 |  |  |
| Environmental Operations                     | \$386.00    | \$566.94     | \$3,434.84  | \$4,868.75   | \$4,994.77   | \$5,250.94   | \$4,387.78   |  |  |
| Fac., Parks, Cemeteries & Forestry           | \$9,252.34  | \$8,677.11   | \$12,990.98 | \$11,552.21  | \$49,772.68  | \$7,897.08   | \$30,920.43  |  |  |
| Financial & Data Services                    | \$0.00      | \$0.00       | \$0.00      | \$0.00       | \$0.00       | \$1,300.00   | \$0.00       |  |  |
| Fleet Operations                             | \$0.00      | \$0.00       | \$0.00      | \$0.00       | \$743.02     | \$0.00       | \$0.00       |  |  |
| Grandview Lodge                              | \$0.00      | \$0.00       | \$0.00      | \$0.00       | \$97.76      | \$0.00       | \$0.00       |  |  |
| Libraries                                    | \$0.00      | \$0.00       | \$0.00      | \$0.00       | \$49.06      | \$0.00       | \$0.00       |  |  |
| Planning & Development                       | \$0.00      | \$0.00       | \$0.00      | \$0.00       | \$3,089.23   | \$3,595.19   | \$0.00       |  |  |
| Roads Operations                             | \$9,288.54  | \$4,771.64   | \$33,484.10 | \$281,593.54 | \$142,752.90 | \$163,151.12 | \$47,544.28  |  |  |
| Total  | \$20,902.84 | \$657.88     | \$50,220.59 | \$337,986.03 | \$214,777.70 | \$254,203.70 | \$71,781.31  |  |  |

**Note**: It is typical for latter Quarters to show higher costs due to the timing of the claims process. More recent years are likely to not reflect the final costs of those year's claims.





**Note:** The line represents the Total overall trends of costs associated with resolution of claims. The bars represent the costs for each respective year, outlined by applicable Division the costs were associated with.

Data showing zero values have been removed from Charts

| 2021 - YTD - Resolution of Claims |        |       |  |  |  |  |  |
|-----------------------------------|--------|-------|--|--|--|--|--|
|                                   |        | Total |  |  |  |  |  |
| Settled vs Denied                 | 42     |       |  |  |  |  |  |
| Settled                           | 66.67% | 28    |  |  |  |  |  |
| Denied                            | 16.67% | 7     |  |  |  |  |  |
| Recovered                         | 21.43% | 6     |  |  |  |  |  |
| Inactive                          | 2.38%  | 1     |  |  |  |  |  |