

Haldimand County Paramedic Services
5 YEAR Ambulance Response Time Performance

Type of Call	Targets	2016	2017	2018	2019	2020
Sudden Cardiac Arrest	Defibrillator response in six (6) minutes or less. *Set by the MOHLTC. 40%	43.50%	41.10%	44.80%	64.50%	35.29%
CTAS Level I Patients Severely ill, requires resuscitation. (i.e. major trauma, choking, etc.)	Paramedic response in eight (8) minutes or less. *Set by the MOHLTC. 50%	55.40%	56.10%	59.20%	69.40%	54.41%
CTAS Level II Patients Requires emergent care and rapid medical intervention. (i.e. head injury, heart attack)	Paramedic response in seventeen (17) minutes or less. *Set by Haldimand County. 90%	92.60%	91.00%	89.00%	91.40%	88.88%

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CTAS Level III Patients Requires urgent care. (i.e. mild asthma)	Paramedic response in seventeen (17) minutes or less. *Set by Haldimand County. 90%	89.80%	90.20%	89.40%	89.90%	86.10%
CTAS Level IV Patients Requires less urgent care. (i.e. earache)	Paramedic response in twenty (20) minutes or less. *Set by Haldimand County. 90%	95.10%	93.10%	94.30%	94.30%	91.83%
CTAS Level V Patients Requires non-urgent care. (i.e. sore throat)	Paramedic response in twenty (20) minutes or less. *Set by Haldimand County. 90%	97.40%	93.80%	91.80%	94.80%	92.98%