

GVL Response to COVID

MOHLTC Notice/Directive	Description	Date	Doc Ref #		GVL Action	Date
Update on Novel Coronavirus	1-Info as coronavirus evolves: case counts, infections in health workers, human to human transmission, reportable to PH, infection prevention and control/H&S Ministry recommends health care workers apply airborne precautions as little info re: transmission and severity is available. Risk to Ontario is low but a cases are expected 2-Case definition	Jan 27 2020	1,2		Admin staff, Registered staff and BSO helper screening everyone at the doors upon entry – asked about symptoms, temperature taken	Mar 9 2020
Novel Coronavirus Support Material	3-Fact guidance for LTC: LTCH should take enhanced precautions such as screening visitors, staff with acute respiratory symptoms must not come to work and report to the home not in person. Info on screening, infection prevention and control advice such as hand hygiene, environment cleaning, PPE and training, testing and reporting 4-Case definition	Feb 3 2020	3,4		Reduced visiting hours	Mar 13 2020
Update Novel Coronavirus Support Material	5-Active screening required for staff, visitors and residents 6-STOP if you have symptoms sign 7-Stay healthy tips sign	Mar 11 2020	5,6,7		Cancelled community programs and meetings	Mar 13 2020
Important COVID-19 Updates	8-Update on visitors: essential only 9-STOP Only essential visitors permitted sign 10-Case definition	Mar 14 2020	8,9,10		*Essential visitors only permitted in the Home	Mar 14 2020
Update COVID-19 Guidance Screening Checklist	11-LTCH guidance: what to do if positive screening, testing for COVID, reporting 12-Screening checklist	Mar 17 2020	11,12		Increased hygiene and cleaning practices within the Home (additional housekeeping staff)	Mar 16 2020
Managing Health Worker Illness and RTW COVID	13-Travel and/or illness and return to work, social distancing, facilitating virtual arrangements, screening, isolation, multiple locations	Mar 19 2020	13		Sent flyer to families re: <i>Connecting with your loved one by window visits, skype, deliveries</i>	Mar 19 2020
Ontario Enhancing COVID Protections for LTC Residents, Families and Staff	14-COVID and LTC – Q&A	Mar 19 2020	14		Sent/posted staff <i>reminder that screening is <u>mandatory</u> before entry</i> and listed times screener is at the door and who to call if there is no screener at the door	Mar 23 2020

Amendments made to Ontario Regulation 79-10 under LTC Homes Act 2007	15-Amendments to LTCH Act: protect H&S of residents, streamline Home operations, support Home in building staffing capacity during pandemic	Mar 20 2020	15		Sent/posted <i>Interim staff call-in screening</i> process	Mar 24 2020
Social Distancing Posters	16-17-Social distancing posters small and big	Mar 22 2020	16,17		Started keeping track of employees other jobs during screening	Mar 24 2020
Policy COVID-19 Emergency Measures	18-Continuing occupancy of short stay beds (SSB), conversion of available SSB, reporting on SSB, funding	Mar 23 2020	18		Started using JURY/COV coding for staff approved to be paid while off due to COVID – scheduling/payroll	Mar 30 2020
Directive from CMO	19-Required precautions/procedures: residents should not be permitted to leave the Home property and should maintain social distancing and employers should limit the number of different work locations that employees are working at	Mar 23 2020	19		Closed the Tuck Shop	Mar 30 2020
Amendments made OR 79/10 re: Admissions and Discharge from Home during Pandemic	20-Amendments to LTCH Act: facilitate place in LTCH to address capacity pressure hospitals are facing, more nimble LTCH placement, applicants refusing admission during the pandemic will not be removed from the waiting list, enable residents to leave LTC due to pandemic if they wish and not lose their spot	Mar 26 2020	20		Posted notice that we're <i>no longer accepting any deliveries</i>	Mar 31 2020
CMOH Memo regarding Non Health Care Settings	21-Use of masks	Mar 27 2020	21		Residents not permitted to leave the property	Apr 1 2020
Directive #1 Health Care Providers & Health Care Entities	22-Required precautions: a point of care risk assessment must be done before every patient interaction, PPE, airborne precautions when generating medical procedures	Apr 1 2020	22		Enhanced our screening by adding screening at departure as well, reducing to one door only, providing yellow masks daily	Apr 3 2020
Directive #3	23-Required precautions: active screening (all residents and re admissions), repatriation, short stay absences, PPE, essential visitors, limiting work locations, cohorting, detection of cases, management of a single case, testing, steps in an outbreak, preparedness, communications, food and product deliveries	Apr 1 2020	23		Started posting <i>Weekly Family Updates</i> to our website	Apr 6 2020
COVID-19 Outbreak Guidance for LTCH	24-Active screening, new admissions, essential visitors, detection of a single case, testing, control measures and communication. Also has a PPE recommendation chart	Apr 2 2020	24		Staff working in one unit only and social distancing ex. meetings in the games room	Apr 6 2020
Memo from CMOH to Health Care Providers Updated COVID Preparations and Actions	25-Expanding capacity, lab test, procurement of PPE, support and public health measures	Apr 2 2020	25		Sent/posted notice of <i>One Employer Only</i> process	Apr 6 2020

Memo from MOH to Health Care Providers Use of Hotels and Retirement Homes	26-Questions of space such as hotels and retirement homes 27-Logistics of hotels and retirement homes 28-Flexability of hospital expansion 29-Hospital classification	Apr 2 2020	26,27,28,29	Collection of masks at end of shifts	Apr 7 2020
Memo LTC Capacity during COVID-19	30-Extra space at LTCH 31-Form	Apr 3 2020	30,31	Resident with symptom associated with COVID but also associated with pmHx. Resident swabbed as well as 4 other residents and 5 staff members All Swabs negative	Apr 12 Apr 16
Memo from Chief Coroner to Administrators Managing Resident Deaths in LTC	32-The “who” of managing death in LTC	Apr 7 2020	32	Isolation and cohorting plan identified for various scenarios within GVL including a plan for potential GVL COVID CARE UNIT in Auditorium drafted	April 17
Memo from CMOH Update on COVID Preparations and Actions	33-Managing disease spread and expanding healthcare capacity	Apr 8 2020	33	3 residents presented with fever 2/3 had additional symptoms not specific to COVID but on the list. All 32 resident on the unit placed on room isolation Staff had previously been cohorted to units 32 residents swabbed, 20 staff swabbed After rapid testing 3 symptomatic residents –ve and no worsening in condition other than one resident who has been deteriorating 4 staff -ve	Apr 20
Memo from CMOH Follow up on COVID Preparations and Actions	34-Update of managing disease spread and expanding healthcare capacity	Apr 9 2020	34	Laundry has placed a barrier in the laundry room to separate soiled laundry from clean laundry as a means to reduce the risk of cross contamination	Apr 22
COVID Provincial Testing Guidance Update	35-Hospital inpatients and residents living in LTC and RH, health care workers/caregivers/first responders, remote/isolated/indigenous communities and priorities in situations of resource limitations	Apr 9 2020	35	Vacation carry over and OT separate deposit procedures for staff during COVID	Apr 30 2020
Directive #3	36-Required precautions: active screening, repatriation, short stay absences, PPE, staff masking, managing essential visitors, limiting work locations, cohorting, triggering an outbreak	Apr 9 2020	36	Revised screening tool – clarification to staff on saying ‘yes’ to any symptoms on the new lengthened list	May 1 2020

	assessment, management of a single case, steps in an outbreak, testing, preparedness, communications				
Minister Letter: Emergency Funding LTC	37-Potential uses for funding: increase in cost for part time staff limiting their location, cost of providing hotel accommodation to staff to assist in reducing travel or exposure to families, costs of screening and equipment, other expenditures required to prevent and contain COVID-19	Apr 9 2020	37	Clarification to staff on going in the community during worktime breaks – allowed but discouraged, entitled to free time break, practice distancing and hygiene	May 6 2020
Top COVID Q&A	38-Residents, families and staff top questions	Apr 10 2020	38	Swabbing of residents and staff, first symptomatic and anyone exposed, units isolated. Now order to test all residents and staff	Ongoing
Directive #5 PHA Hospitals and LTC	39-Required precautions: conservation and stewardship of PPE, provide and train staff on PPE, assess supply on ongoing basis, develop contingency plans, point of care risk assessments when caring for resident, droplet precautions	Apr 11 2020	39	We continually receive Ministry notices/directives as well as updates from our CAO and our Mayor in conjunction with the HNHU. Important notices/updates are posted and emailed to staff and are posted on our website. A supervisor is always available for questions/concerns. Haldimand County COVID-19 Webpage: https://www.haldimandcounty.ca/covid-19/ Grandview COVID-19 Webpage: https://www.haldimandcounty.ca/grandview-lodge/	Ongoing
Memo from CMOH Update on COVID Preparations and Actions	40-Continued action to strengthen public health measures	Apr 11 2020	40		
Memo from CMOH Update on COVID Preparations and Actions	41-Further actions: review of escalated requests for PPE, implementation plans for further testing, consideration and assessment of additional measures	Apr 14 2020	41		
Emergency Order Regulation: Limiting Work to a Single LTCH	42-43-Order for staff to choose one employer during the pandemic to prevent the spread of COVID-19	Apr 15 2020	42,43		
COVID Action Plan for Protecting LTCH	44-Broken down by dates Info on aggressive testing and screening, managing outbreaks and spread and growing the workforce	Apr 15 2020	44		
Memo from MOH Temporary Pause on	45-This guidance does not prohibit hospitals from discharging patients. If this will cause a critical patient flow issue contact your regional lead at OH	Apr 16 2020	45		

Transitioning Hospital Patients to LTC					
Memo from CMOH COVID-19 LTCH Action Plan	46-Aggressive testing/screening, managing outbreaks/spread, growing LTC workers	Apr 16 2020	46		
COVID-19 Outbreak Guidance for LTCH	47-Preparedness measures before detection of a case, triggering outbreak assessment, outbreak management, outbreak control measures, communications, declaring an outbreak over, PPE chart	Apr 16 2020	47		
COVID-19 Provincial Guidance Mask Use in LTC and RH	48-Who does it apply to, recommended implementation, when should masks be changed, conservation of supplies	Apr 16 2020	48		
Memo from CMOH Update on COVID-19 Preparations and Actions	49-Scrutinizing operational plans	Apr 16 2020	49		
Provincial Guidance Mask Use in LTC and RH	50-Who should be masked, how do masks help, when should masks be changed, conservation of supplies	Apr 16 2020	50		
Memo from CMOH Update on COVID-19 Preparations and Actions	51-Aggressive testing screening and surveillance, managing outbreaks and spread, growing LTC workforce	Apr 16 2020	51		
Provincial Guidance PH Management of Cases and Contacts	52-Investigation tools, assessment and management, reporting, case and contact management, travelers from outside Canada, responsibilities	Apr 16 2020	52		
Provincial Guidance LTCH Fact Sheet	53-Screening, what to do if positive screening, testing, reporting of positive screening, health & safety	Apr 16 2020	53		
Directive #3	54-Required precautions: active screening, short stay absences, PPE, masking, managing essential visitors, limiting work locations, cohorting, outbreak assessment, receiving positive test results, management on a single case, steps in an outbreak, testing, preparedness, communications, food and product deliveries	Apr 16 2020	54		

Quick Reference PH Guidance on Testing and Clearance	55-Who should be tested, diagnosis, management of those not tested, when to discharge someone from isolation, RTW recommendations	Apr 16 2020	55		
Provincial Guidance on Coronavirus Disease Testing	56-Who to test, specimen collection and handling, requisitions and kit ordering, test frequency and turnaround time	Apr 17 2020	56		
Memo from CMOH Update on COVID-19 Preparations and Actions	57-Providing enhanced wraparound supports to LTCH, support from the CMOH Ministry and Ontario Health on implementation of new guidance, PH units have started testing asymptomatic residents and staff in LTCH	Apr 18 2020	57		
Memo from CMOH Hospital Support for LTC	58-Deployment	Apr 18 2020	58		
Quick Reference PH Guidance on Testing and Clearance	59- Who should be tested, diagnosis, management of those not tested, when to discharge someone from isolation, RTW recommendations	Apr 18 2020	59		
Emergency Order Regulation: Deployment of Employees of Service Providers Organizations	60-Redeployment requests	Apr 18 2020	60		
Emergency Order Regulation: Redeployment Measures for Municipalities	61-Redeployment and staffing, measures, planning, notice to bargaining agents	Apr 18 2020	61		
Emergency Order Regulation: Limiting Employees Working in RH to a Single Workplace	62-Application in municipal homes, employees notice, limit on work locations, effect of compliance, posting of order, conflict	Apr 18 2020	62		
PPE Guidance for LTC	63-Escalation process in steps	Apr 21 2020	63		
Memo from CMOH Testing in LTH	64-Ontario will immediately begin surveillance testing on all residents and staff in LTC	Apr 22 2020	64		

Memo from CMOH Update Preparations and Actions	65-Enhanced testing guidelines, update to risk assessments, recruitment initiatives	Apr 22 2020	65		
Memo from CMOH Update Preparations and Actions	66-Continuing enhanced testing, responding to LTCH in critical need, updated direction on patient transfer, contact tracing, continued review of PH measures	Apr 24 2020	66		
Ministers Directive Supporting LTC	67-All LTCH in outbreak cooperate and allow entry of federal resources and infection control care, issued an emergency order enabling hospital and IPAC to support LTCH, support from Health Canada, PH Canada and the Canadian Armed Forces 68-Directive to LTCH in outbreak: Cooperation with Ontario Health, entry to LTCH, implementing assistance 69-Order in Council, Ontario Regulation 70-FAQ Ministers Directive 71-Hospitals to partner with LTCH to provide staffing resources	Apr 25 2020	67,68,69,70,71		
Screening Tool LTC	72-Essential visitors, screening questions and results of screening questions	Apr 26 2020	72		
Memo from CMOH Update Preparations and Actions	73-Deploying response teams, IPAC interventions	Apr 27 2020	73		
MOH Memo Staffing Response in Support of LTC	74-Emergency Order enabling hospitals to support staffing needs of LTC	Apr 29 2020	74		
Memo MOH Transfer of Hospital and Community to LTC	75-Hospitals may discharge patients to LTC if it's a readmission, if the Home is not in COVID outbreak, if the patient has been tested negative for COVID and if the Home has a plan to ensure 14 day isolation for the patient	Apr 29 2020	75		
FAQ		Apr 29 2020	76		
Emergency Measures Funding Policy	77-Level of Care per diem funding and additional subsidy funding, copayment accommodation rate for converted long stay beds, reporting requirements and reconciliation, reporting actual resident days and revenue from copayment, reporting expenditures and reconciliation, suspension of occupancy targets for the year	Apr 30 2020	77		

Memo from CMOH Update Preparations and Actions	78-Actively tracking progress on reducing spread and timely contract tracing, reviewing prevention, enhanced screening and infection control	Apr 27 2020	78		
Memo from CMOH Update Preparations and Actions	79-Continuing enhanced testing of residents and staff in LTCH and completion of testing in LTCH within 2 weeks, transfer of hospital patients to LTCH, staged and measured plan to safely resume elective/scheduled procedures	Apr 29 2020	79		
Provincial Testing Guidance Update	80-Hospital inpatients, residents living in LTC, residents of other congregate living settings, persons working in congregate living settings, healthcare workers, persons living in same household of healthcare workers, remote/rural communities, specific priority populations, essential workers, cross border workers, priorities in situations of resource limitations	May 3 2020	80		
Provincial Guidance Reference Document for Symptoms	81-Common symptoms, other symptoms, atypical signs	May 3 2020	81		
Quick Reference PH Guidance on Testing and Clearance	82-Who should be tested, diagnosing, management of individuals not tested, criteria when to discharge someone from isolation, approaches to clearing cases, recommendations for healthcare workers return to work	May 3 2020	82		
FAQ LTC Pandemic Pay	83-Q & A, all LTC staff essential for operation of Home are eligible (except management), 16 weeks effective Apr 24, 100 hours/month for \$250 lump sum, employer will pay up front, non pensionable	May 4 2020	83		
RAI MDS and CCRS Service Announcement	84-Assessment instrument	May 5 2020	84		