HALDIMAND COUNTY

Report GVL-02-2019 Grandview Lodge Annual Report 2018
For Consideration by Council in Committee on October 29, 2019



OBJECTIVE:

To provide Council with an Annual Report for Grandview Lodge operations.

RECOMMENDATIONS:

1. THAT Report GVL-02-2019 Grandview Lodge Annual Report 2018 be received.

Prepared by: Jennifer Jacob, Administrator, Grandview Lodge

Respectfully submitted: Cathy Case, General Manager of Corporate & Social Services

Approved: Craig Manley, MCIP, RPP, Chief Administrative Officer

EXECUTIVE SUMMARY:

Report GVL-02-2019 Grandview Lodge Annual Report 2018 has been prepared to update Council on Grandview Lodge's profile, goals, challenges, achievements and trends during 2018.

BACKGROUND:

Council has been provided with a copy of the Grandview Lodge Annual Report 2018 (Attachment 1). This report provides information concerning operations within Grandview Lodge, which is now part of the Corporate and Social Services Department. Copies of the Annual Report will also be made available to the public and posted on the County website.

ANALYSIS:

The Grandview Lodge (GVL) Annual Report profiles a combination of information including data, goals and achievements during 2018. Some of the key highlights of the annual report are as follows:

- A review and subsequent revision of the GVL Mission Statement. Minor changes were made; however, it was important to all involved in the review that GVL maintain the "3-C's" Comfort, Compassion and Care as the essence of our mission.
- Completion of the 2015 2018 Strategic Plan. 84% of goals were attained; 7% were removed; 9% were deferred to the 2019 2022 Strategic Plan.
- Affirmed GVL as a "Positive Space" for members of the LGBTQ2+ community.
- Staff trained in Montessori Principles for Dementia Care 100%.
- Residents are requiring more care due to an increase in medical complexities in our resident
 population. This is evidenced by increases in the amount of assistance residents require to
 complete basic activities of daily living. Staff-assisted mobility increased by 26%; assistance with
 feeding increased by 2% (30% to 32%); and the average number of medications per resident
 per day has increased from 8 in 2017 to 10 in 2018.

- Enhancement of community partnerships.
- Completion of the MOHLTC 2018 Resident Quality Inspection.
- Grandview Lodge received the highest possible designation, Exemplary Standing, with Accreditation Canada for a four year term.

FINANCIAL/LEGAL IMPLICATIONS:

Not applicable.

STAKEHOLDER IMPACTS:

Not applicable.

REPORT IMPACTS:

Agreement: No

By-law: No

Budget Amendment: No

Policy: No

ATTACHMENTS:

1. GVL-02-2019 Grandview Lodge Annual Report 2018