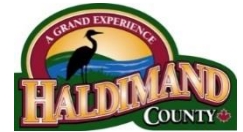

HALDIMAND COUNTY

Report CDS-01-2019 Community and Development Services 2018 Annual Report



For Consideration by Council in Committee on March 26, 2019

OBJECTIVE:

To update Council on the 2018 initiatives and activities of the Divisions of the Community and Development Services Department (formally Planning and Economic Development Department) excluding the Emergency Services Division.

RECOMMENDATIONS:

1. THAT Report CDS-01-2019 Community and Development Services 2018 Annual Report be received.

Respectfully submitted: Craig Manley, MCIP, RPP, General Manager of Community & Development Services

Approved: Craig Manley, MCIP, RPP, Deputy Chief Administrative Officer

EXECUTIVE SUMMARY:

Report CDS-01-2019 has been prepared to update Council on the 2018 initiatives, activities and statistics that have taken place in 4 out of 5 Divisions within the Community and Development Services Department for a period of October 1 to December 31, 2018, as it relates to development and vibrancy matters. Emergency Services, the 5th Division within the Department will be presented separately during the March 26, 2019 Council in Committee meeting. In subsequent years the whole Department will be presented in one report.

The report also outlines the impact of Departmental efforts as presented for 2018 including performance metrics related to service delivery, efficiency and customer service.

BACKGROUND:

As part of ongoing efforts to be able to communicate the activities, initiatives and impact of the Department's programs and initiatives to Council and ratepayers, in late 2011 annual performance measures were developed, and in January 2012 a quarterly 'activity' report and an annual report on performance was developed to provide interim updates.

Please find the "Activity Report" from October to December 2018 (Attachment 1), as well as the 2018 "Performance Measures" in comparison to previous years under the former Planning and Economic Development Department (Attachment 2).

ANALYSIS:

Key Highlights for Fourth Quarter:

Notable for the quarter are:

- Haldimand County's Annual Recognition Night attended by 275 guests celebrated volunteer contributions to our community and recognized 35 individuals and groups;
- Two new off-road trails were completed – Cayuga Grand Vista and the Gypsum Mine Tract;
- Completion and opening of the Dunnville Waterfront Park and Farmers Market;
- Significant work was completed to update the Economic Development and Tourism Branding and Marketing Strategy;
- Several development projects were finalized:
 - Registration of Walpole Square Phase 9 in Hagersville (37 new detached lots);
 - Construction of a 30,000 square foot warehouse in Cayuga;
 - Final approval of 14 townhouse units on Orkney Street in Caledonia; and
 - Approval of a 9 person group home in Dunnville.

Highlighted Annual Performance Metrics for 2018:

While development related permitting activity (construction) was lower than 2017 (the highest year ever), it remains at levels above the historic development levels and inquiries and planning applications (proposals in the pipeline) continue to increase. Recreation program use, by-law enforcement activity and partnerships with community organizations continue to increase.

Theme	Metric	2018	2017	2016
Development Activity	Planning Approvals			
	• Number of Planning applications reviewed	198	192	191
	• Total Number of Residential Units approved	987	467	445
	• Number of Engineering documents reviewed	168	275	195
	• Number of development inquiries	821	710	473
	Permitting Activity			
	• Number of Building Permit applications reviewed	907	1,586	1,064
	• Construction Value	\$99,658,677	\$178,013,919	\$90,934,997
Economic Development	• Community Improvement Grants – Value of Construction Activity	\$749,835	\$461,017	\$1,111,768
	• Business Inquiries	190	106	105
	• Business Visitation	150	188	95
By-law Enforcement	• Number of by-law inquiries and complaints addressed:	1,954	3,035	1,989
	○ Inquiries	707	1,899	1,054
	○ Complaints	1,247	1,136	935
Programs	• Number of Summer Camp users	2,292	1,792	1,530
	• Number of Public Swim participants	27,491	34,259	38,479
	• Number of Swimming Lesson participants	1,729	1,715	1,725

Theme	Metric	2018	2017	2016
	<ul style="list-style-type: none"> Annual # of Regular Public Skating Participants Annual County Ice Program Participants Number Heritage & Culture Users Special Events on Haldimand County Property 	7,457 5,021 17,219 89	7,035 4,448 16,279 83	8,142 4,542 16,467 78
Partnerships	<ul style="list-style-type: none"> Number of Community Partners Engaged Partnership Grant Program – Value of Investment Beautification Grant – Value of Investment 	349 \$445,682 \$178,327	336 \$166,908 \$172,771	291 \$447,057 \$162,456

FINANCIAL/LEGAL IMPLICATIONS:

Not applicable.

STAKEHOLDER IMPACTS:

Not applicable.

REPORT IMPACTS:

Agreement: No

By-law: No

Budget Amendment: No

Policy: No

ATTACHMENTS:

1. 2018 Fourth Quarter Activity Report and Annual Summary (excluding Emergency Services Division).
2. 2018 Department Priority Initiatives (excluding Emergency Services Division).