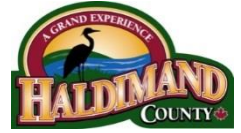

HALDIMAND COUNTY

Report EMS-01-2019 Emergency Services 2018 Annual Report For Consideration by Council in Committee on March 26, 2019



OBJECTIVE:

To Provide Council with an annual report for the Emergency Services Divisions Operations.

RECOMMENDATIONS:

1. THAT Report EMS-01-2019 Emergency Services 2018 Annual Report be received.

Prepared by: Jason Gallagher, Manager, Emergency Services/Fire Chief

Respectfully submitted: Craig Manley, MCIP, RPP, General Manager of Community & Development Services

Approved: Donald G. Boyle, Chief Administrative Officer

EXECUTIVE SUMMARY:

Report EMS-01-2019 Emergency Services 2018 Annual Report has been prepared to update council on the Emergency Services Divisional profile, goals, challenges and achievements, and trends during 2018.

BACKGROUND:

Council has been provided with a copy of the Emergency Services 2018 Annual Report (Attachment 1). This report provides information concerning operations within the Emergency Services Division, which is now part of Community and Developmental Services. Copies of the Annual Report will also be made available to the public and posted on the County website.

ANALYSIS:

The Emergency Services Divisions Annual Report profiles a combination of information including data, goals, and achievements during 2018. Some of the key highlights of the annual report are as follows:

- Purchase of Land for the New Caledonia Fire and Paramedic Station.
- Total Call Volume for Paramedic Services increased from 9,957 calls in 2017 to 10,339 calls in 2018, for a total increase of 382 calls.
- 2018's 90th percentile was 16:55. This means Haldimand County Paramedic Services were able to respond to 90% of Code 4, (Life Threatening) calls within 16:55 minutes. Offload delays at Hospitals, increased call volumes, ambulances being on standby's, and decreased resources at night are all factors which affect the 90th percentile.
- Paramedic Services added a Powerload System to 2 Ambulances. It is a dynamic system which assists the paramedics in loading and unloading stretchers, and has been proven to drastically decrease back and shoulder injuries.

- Total Call Volume for Fire Services increased from 916 calls in 2017 to 995 calls in 2018, for a total increase of 79 calls. This is due to an increase in Motor Vehicle Collisions and Medical Calls for Vital Sign Absent Patients and Overdoses.
- Motor Vehicle Accidents, Remote Alarms, and Medical calls continue to be the bulk of Fire Calls within Haldimand County.
- Haldimand County Fire Department responded to 47 Structure Fires in 2018. This number appears higher than previous years, however, it is in fact the same as last year as we are now reporting Agricultural Fires, ex. Barns as structure fires, when previously it was not required.
- Haldimand County Fire Departments Prevention Bureau completed 115 inspections in 2018, which included Vulnerable Occupancies, (nursing homes, etc.), Assembly, Residential, Restaurants, and Educational Facilities.
- Haldimand County Prevention Bureau visited 42 Schools within the county as part of our Education programs.
- Haldimand County Prevention Bureau completed 152 Other Activities in 2018, which includes Building Plan Review, Fire Safety Plan Review, Consultations, Reports, etc.
- Haldimand County Fire Department completed a robust Smoke/CO Alarm Program visiting 769 homes. This program is the responsibility of the Fire Prevention Bureau.
- Completed a Municipal Emergency Response Plan Review.
- Completed all aspects for Provincial Certification for Haldimand County's Emergency Management Program.

FINANCIAL/LEGAL IMPLICATIONS:

Not applicable.

STAKEHOLDER IMPACTS:

Not applicable.

REPORT IMPACTS:

Agreement: No

By-law: No

Budget Amendment: No

Policy: No

ATTACHMENTS:

1. Emergency Services Division 2018 Annual Report.