



A CAMPAIGN FOR THE EMERGENCY DEPARTMENT OF HALDIMAND WAR MEMORIAL HOSPITAL

PROPOSAL TO THE CORPORATION OF HALDIMAND COUNTY



EVERY MOMENT COUNTS

Every day, every hour there is a place we all rely upon; because you just never know when an accident or life threatening issue can happen. That place is the closest Emergency Department.

The current Emergency Department of Haldimand War Memorial Hospital was built to serve approximately 12,000 patients a year and now we are serving over 25,000 people; of which 23% are of the age of 18 years and under. An expansion is necessary so that we can be ready to serve the needs of the Haldimand community and beyond. Every patient deserves the best care possible.

THE CHIEF OF EMERGENCY DEPARTMENT'S PERSPECTIVE

Some people say the Emergency Department is the true front door of a hospital. This year, over 24,000 patients, their families and caregivers, will come through our "front door". They will arrive on stretchers, walking, being carried or in wheelchairs. They will travel from across town and Southern Ontario to get to us. Almost none of them want to be here, but they all come expecting one thing – to receive prompt, quality emergency medical care from compassionate and professional health care providers.

Given the size and layout of our current department, that is getting more and more difficult for us to provide. The current Emergency Department was built to take care of less than half of today's volume of patients. No one ever envisioned that we would also be filling the rooms with computers, lifesaving equipment, and medical technology. Add to that our current challenges of infection control, mental health and addiction, and patient privacy, and it's very clear why we need a new, modern space to do our jobs well and provide excellent patient care.

At the same time, we want and need more space to help train and recruit more medical and nursing students – Haldimand's doctors and nurses of the future! Any contribution that you can make towards our new Emergency Department project is greatly appreciated by myself, on behalf of the doctors, nurses, and staff who work here. Thank you!

Dr. Jeffrey Remington, MD, CCFP(EM), FCFP
Chief – Emergency Department, HWMH
Clinical Professor of Family Medicine,
DeGroote School of Medicine, McMaster University

WHO WE ARE

The Dunnville Hospital and Healthcare Foundation was established in 1974 and is responsible for fundraising for projects of the Haldimand War Memorial Hospital. We have embarked on a campaign entitled Every Moment Counts Campaign to raise a minimum of \$3 million dollars for the Emergency Department. We have \$600,000 more to raise in support of this project.

Haldimand War Memorial Hospital was established in 1920. The bricks and mortar of our hospital began by a generous building donation of a local resident, F.R. Laylor. While there have been many physical changes to our hospital over the years, the loyal support from the community and the hospital's

commitment to the provision of quality care remains steadfast, rooted and grounded in our community and beyond.

The HWMH is well located between Hagersville, Cayuga, Wainfleet, Port Colborne and Welland; patients from all of these communities visit our hospital on a regular basis. The Emergency Department is not being funded by the Ministry of Health; so we are relying heavily upon the philanthropic community for support. Local businesses, families, individuals, companies and foundations are working together to support this project.

IF ONLY WALLS COULD TALK

If only walls could talk, the stories to be shared would certainly be stories of care in every moment. Being ready to serve the needs of the community is vital, because every patient deserves the best care, every time!

EVERY 20 MINUTES...SOMEONE IS NEED OF CARE IN OUR EMERGENCY DEPARTMENT

EMERGENCY DEPARTMENT CHALLENGES

If the Emergency Department walls could speak, they would say “I’m tired”. They’d tell you how much they need your support. They’d ask you to support the campaign so that new walls can be built and the current challenges can be overcome. They’d tell you about the challenges people are experiencing, such as:

- Overcrowding exists with only 2,550 square feet available
- One public washroom to serve patients and visitors
- Visibility from the nursing station is restricted
- Waiting room is difficult to view and does not provide enough space for patients, so patients end up waiting in hallways
- There is no designated private triage area
- In general privacy is limited and difficult to provide
- Ambulance access is through a busy parking lot and a shared entryway with ambulatory patients
- Isolation areas are limited
- Private areas for grieving and counselling are non-existent

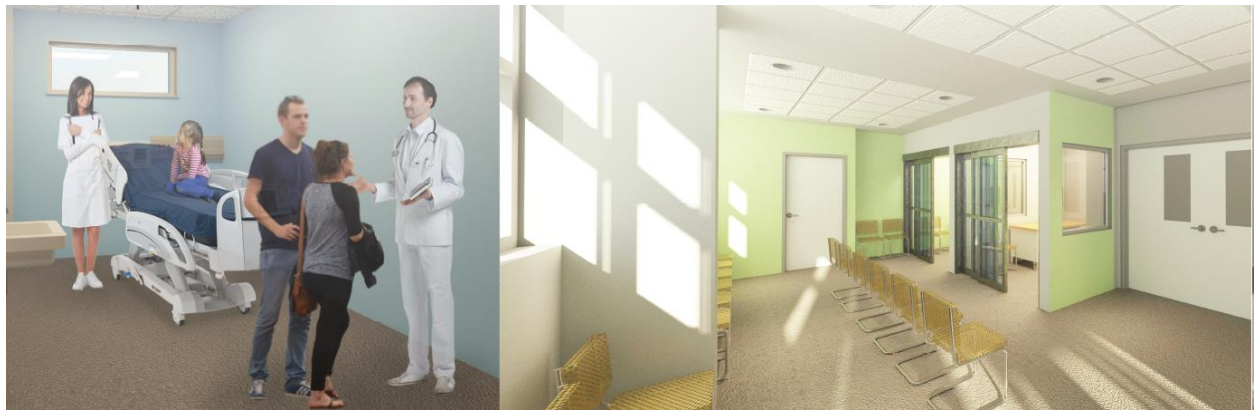
NEW BUILDING WILL PROVIDE AN ANSWER FOR CARE

A new Emergency Department will help us to maintain acceptable wait times, our patients will be triaged, diagnosed and either treated or transferred to partnering hospitals for higher levels of care. Our mission is to support the Hospital’s vision to provide the best care, to every person, every time, including the care we provide in our Emergency Department.

BETTER PATIENT FLOW

Upon arrival, patients will be admitted through one of two separate entries: the new enclosed ambulance bay or the walk-in entrance for those who arrive independently. Separate entrances create a private, more streamlined and safer admittance process for patients and staff.

Patients will immediately access the enhanced triage area where staff will efficiently determine the necessary level of care. Patients will then be moved easily through the department to appropriate areas including a new isolation area if required. The nurses' station will be centralized to provide for better flow of care.



CHILD FOCUSED

Two of our treatment rooms will be specifically used for caring for children whenever possible. Providing them with more privacy from other patients within the Emergency Department is beneficial for their specific needs. Just over 23% of our patients in 2017 were below the age of 18.

INCREASED TREATMENT CAPACITY

The new facility will host 12 new treatment spaces built to contemporary standards. These new spaces will be designed for maximum versatility and utilization to create greater efficiencies. Each space will be equipped with the necessary equipment and supplies to care for our patients. Patient confidentiality will be enhanced as each area will be separated from the rest of the department.

DEDICATED TREATMENT AREAS

Properly addressed patient needs enhance the safety and benefit everyone: patients, families, and staff. A dedicated decontamination area, dedicated isolation room, additional patient washrooms and hand washing stations will provide better infection-control within the department.

EMERGENCY DEPARTMENT PLANS

The new emergency department will provide a total of 7,145 square feet of care to our hospital. The floor plan of this project is attached. The current projected cost to complete construction is \$ 6,500,000. This will be funded by the Hospital and the Dunnville Hospital & Health Care Foundation.

OUR WALLS TELL US ABOUT PATIENTS

A STORY OF CARE OVER THE GENERATIONS

One day a little boy named Roger Egger was born at the hospital. We heard his parents talk about how it was such a luxury to have a hospital nearby for their son to be born. Years later, we heard Roger expressing gratefulness for having our hospital to care for aging parents when incidents arise. One time a serious infection in Roger's mother's leg almost took her life around his parent's 60th anniversary. We saw Roger taken care of last winter too, when a second degree burn from hot sap out of the boiler on the farm affected his forehead. We saw caring hands take care of Roger's third son Dale, when he got rushed back to the hospital after being born, as he had trouble breathing from epiglottitis. You could just see the relief on Dale's parents faces for the experience of close-by care received during a scary time.

Many years later we see Dale, waiting with his mom in a very busy waiting room...Roger was being taken care of for his burn. All the seats in the waiting room were taken so Dale and his wife waited by the ultrasound. We watched as nurses and doctors provided prompt and excellent care within our tired walls.

FROM THEIR PERSPECTIVE

As a business owner, I am approached by many different causes, all of which are important; the hospital is our cause of choice because everyone needs it; our staff, our customers and our community. The hospital is a place of care we can count on. Can our hospital count on you and me?

Roger Egger

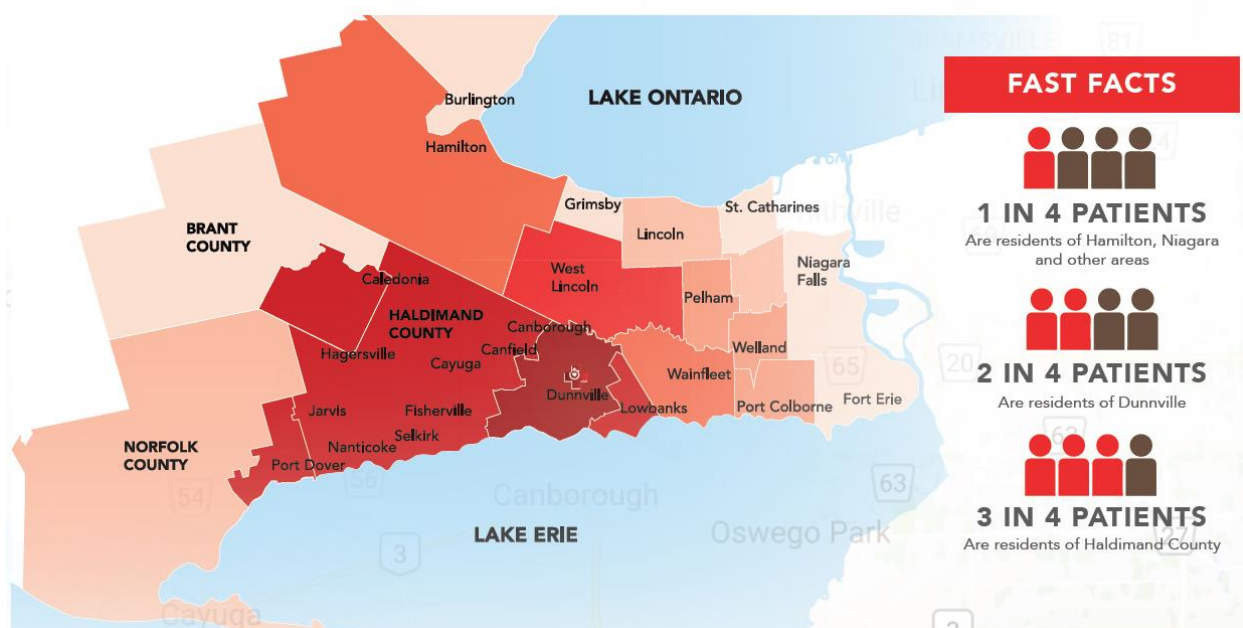
Although my dad's burn experience wasn't life threatening; it could have been life altering. It's these moments that remind you how fortunate we are to have a hospital with an Emergency Department in our community. Our hospital needs us; I didn't realize that the government didn't always pay for equipment or capital projects. It's our time to give in ways that we can. We all can help in some way.

Dale Egger



THE PATIENTS WE SERVE

The following map shows that a high density of Haldimand County residents receive care at our Emergency Department. In Ontario, we can choose to go to any hospital for service. Our short wait times and excellent care have increased demand from residents outside of Haldimand County, including Hamilton and Niagara regions.



HOW THE CORPORATION OF HALDIMAND COUNTY CAN HELP

We are seeking your support to help the capital project of the Emergency Department. We know that about every 20 minutes or more someone is in need of care in the Emergency Department of Haldimand War Memorial Hospital. That could be one of your employees, a child, a loved one, a neighbour, a friend...together we can give and raise the needed support required to build this very important part of hospital care.

We graciously ask you to consider a grant of \$100,000 to \$150,000. You may also wish to consider one of our Naming Opportunities; this level of pledge would give you the opportunity to name the Lobby, Elevator, Ambulance Bay or one of our Hallways.

We are reaching out for support from individuals and companies all over Haldimand County as well as foundations within Ontario; because we need your support to provide for the Emergency care needs of Haldimand County.

Please consider how your gift commitment can support the Hospital care of children, adults and the elderly of Haldimand County for generations to come. Your gift commitment will improve their ability to achieve more. Thank you.