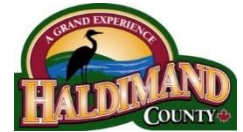

HALDIMAND COUNTY

Report CMS-ES-03-2018 Renewal of 911 Central Emergency Reporting Bureau Agreement



For Consideration by Council in Committee on September 18, 2018

OBJECTIVE:

To renew the agreement with the Ontario Provincial Police for the provision of a 911 Central Emergency Reporting Bureau.

RECOMMENDATIONS:

1. THAT Report CMS-ES-03-2018 Renewal of 911 Central Emergency Reporting Bureau Agreement be received;
2. AND THAT the agreement to provide management and operation of a 911 Central Emergency Reporting Bureau be entered into with the Ontario Provincial Police for a term of five years, ending November 10, 2023, with an option to renew for a further five years under the same terms and conditions;
3. AND THAT the Mayor and Clerk be authorized to execute all the necessary documents;
4. AND THAT a By-law be presented to Council for enactment.

Prepared by: Jason Gallagher, Manager, Emergency Services/Fire Chief

Respectfully submitted: Craig Manley, MCIP, RPP, General Manager of Planning and Economic Development

Approved: Donald G. Boyle, Chief Administrative Officer

EXECUTIVE SUMMARY:

Staff are recommending that the agreement with the Ontario Provincial Police for the provision of 911 Central Emergency Reporting Bureau services be entered into for a five year term. This five year term would commence November 11, 2018 and expire November 10, 2023.

BACKGROUND:

The Central Emergency Reporting Bureau (CERB) is a facility designed to receive the original 911 emergency calls from a pre-determined 911 service area. In our case the service area is Haldimand County, keeping in mind that Haldimand County Paramedics do respond into other areas due to the provincial mandated seamless services response for ambulance services. The call takers process the calls and transfer them to the appropriate emergency service based on the information obtained from the caller.

The Ontario Provincial Police (OPP) have been providing the CERB services through the Provincial Operations Centre under contract to Haldimand County since November 12, 2001. The current agreement with the OPP for the provision of 911 CERB services expires on November 10, 2018.

ANALYSIS:

As the OPP have provided CERB services to Haldimand County satisfactorily since 2001, staff recommends that the new agreement be entered into for a period five (5) years, with an option to renew for a further five (5) years under the same terms and conditions, to allow for the continued purchase of this service from the OPP. This service is outside the overall policing contract between the OPP and Haldimand County.

The agreement contains the basic protection clauses that the County typically requires such as insurance, termination, etc.

FINANCIAL/LEGAL IMPLICATIONS:

The cost for the provision of the CERB services is based on a fixed rate of \$0.561 per resident annually that is a standard rate across the Province. The previous agreement is based on the 2011 Census population of 44,876 at a total of \$25,175.44. The costs for this agreement renewal are based on the 2016 Census population of 45,608 at a total cost of \$25,586.09 annually for the next 5 years. The 2019 operating budget will reflect the new cost.

STAKEHOLDER IMPACTS:

Clerk's, Support Services and Finance Divisions have reviewed this report and the proposed agreement.

REPORT IMPACTS:

Agreement: Yes

By-law: Yes

Budget Amendment: Yes

Policy: No

ATTACHMENTS:

1. Information Package for the provision of 911 Central Emergency Reporting Bureau services with the Ontario Provincial Police.
2. Agreement for the Provision of 911 Primary PSAP Services & By-Law Authorizing the Mayor and Clerk to execute an agreement for the provision of 911 Central Emergency Reporting Bureau services with the Ontario Provincial Police.