

**Proposed**  
**Haldimand County Paramedic Services**  
**2019 Ambulance Response Time Performance Plan**

<b>Type of Call</b>	<b>2019 Ambulance Response Time Targets  (from Paramedic Services notified, to arrival at scene)</b>	<b>2019 Haldimand County Benchmark Percentage of Time Ambulance Response Time Target is Achieved</b>
Sudden Cardiac Arrest	Defibrillator response in six (6) minutes or less *Set by the MOHLTC	40%
CTAS Level I Patients (other than sudden cardiac arrest)	Paramedic response in eight (8) minutes or less *Set by the MOHLTC	50%
CTAS Level II Patients	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County	90%
CTAS Level III Patients	Paramedic response in seventeen (17) minutes or less *Set by Haldimand County	90%
CTAS Level IV Patients	Paramedic response in twenty (20) minutes or less *Set by Haldimand County	90%
CTAS Level V Patients	Paramedic response in twenty (20) minutes or less *Set by Haldimand County	90%